

Singapore + Cruise Holiday Package

FOR FAMILY TRAVELLING TOGETHER

Sent by: Vikrant Azad



26th December 2024-01th January 2025

Dear Sir/Ma'am,

Greetings from Travanya.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

Travel Details

Destination	Singapore	
Duration	06 nights/07 days	
No. of People	2 Adults + 1 Child	
Date	26th December 2024-01th January 2025	

Flights

Hotel Details

Option 1

Only Land Package cost: - @INR 74045/- Per Person

Destination	Hotel	Rooming	No. of Nights	Meal Plan	Remarks
Singapore	NA	NA	NA	NA	
Cruise	Genting Dream Cruise	Balcony Cabin	02	All Meal	Child Land Package Cost @INR 55715/-

Package Inclusions

Tours:-

- Evening Mandai (Night Safari) (SIC Basis)(02-Adults, 01-CWB)
- Full Day Sentosa Island Tour (Madame Tussauds 4in1 + Cable Car + Wings Of Time 1st Show + 4D Adventure Land (Any 02 Shows)) (SIC Basis)(02-Adults, 01-CWB)
- Sea Aquarium (Last Entry 4 PM) (Only Ticket)(02-Adults, 01-CWB)
- Half Day City Tour with Guide (Drop off Little India) (SIC Basis)(02-Adults, 01-CWB)
- Gardens By The Bay (Cloud Forest + Super tree Observatory) (SIC Basis)(02-Adults, 01-CWB)
- Universal Studios (SIC Basis)(02-Adults, 01-CWB)

Transfers:-

- 1 x Vehicle at disposal (4 hours) Departure Transfer (PVT Basis)
- 1 x Cruise Terminal Arrival Transfer (PVT Basis)
- 1 x Changi International Airport Departure Transfer (PVT Basis)
- 1 x Cruise Terminal Departure Transfer (PVT Basis)
- 1 x Changi International Airport Arrival Transfer (PVT Basis)

Cruise Inclusions:-

- Cruise Accommodation
- Port Charges
- 04 Complimentary meals a day at the following Restaurants o Dream Dining Lower/ Deck 7 FWD (International Cuisine) o Dream Dining Upper/ Deck 8 FWD (Chinese Cuisine) o The Lido/ Deck 16
- AFT -24 Hours Snacks (Finger Food) Counter o (Indian Cuisine, Jain meals available)
- Usage of specified cruise facilities (As per Daily Programme List)
- Participation in our specified cruise activities (As per Daily Programme List)
- Usage of Rope Course, Zip Lining, Rock Climbing, Swimming Pool, Jacuzzi, Gymnasium, Water Slides, Mini Golf, Basketball
- TCS 5%

Tentative Itinerary

Day 1

Transfer from Changi International Airport to Singapore Hotel [with Private transport]

Transfer from Singapore Hotel to Evening Mandai (Night Safari) [with SIC transport]

Transfer from Evening Mandai (Night Safari) to Singapore Hotel [with SIC transport]

Day 2

Transfer from Singapore Hotel to Full Day Sentosa Island Tour (Madame Tussauds 4in1 + Cable Car + Wings Of Time 1st Show + 4D Adventure Land (Any 02 Shows)) [with SIC transport]

Sea Aquarium (Last Entry 4 PM)

Transfer from Full Day Sentosa Island Tour (Madame Tussauds 4in1 + Cable Car + Wings Of Time 1st Show + 4D Adventure Land (Any 02 Shows)) to Singapore Hotel [with SIC transport]

Day 3

Transfer from Singapore Hotel to Universal Studios [with SIC transport]

Transfer from Universal Studios to Singapore Hotel [with SIC transport]

Day 4

Transfer from Singapore Hotel to Half Day City Tour with Guide (Drop off Little India) [with SIC transport]

Transfer from Singapore Hotel to Cruise Terminal [with Private transport] Overnight at Cruise

Day 5

Overnight at Cruise

Day 6

Transfer from Cruise Terminal to Singapore Hotel [with Private transport]

Transfer from Singapore Hotel to Gardens By The Bay (Cloud Forest + Supertree Observatory) [with SIC transport]

Transfer from Gardens By The Bay (Cloud Forest + Supertree Observatory) to Singapore Hotel [with SIC transport]

Day 7

Transfer from Singapore Hotel to Singapore Mall, Mall to Hotel, Hotel to Airport, [with Private transport]

Exclusions

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)
- Hotel City Taxes
- Early Check-in or Late Check-out

Cruise Exclusions:-

- Gratuities (applicable to 2 yrs and above): \$27 per person per night for Interior to Balcony; \$34 per person per night for Palace Suite onwards
- Any meal or snack you have at other restaurant other than specified above will be chargeable
- Beverage Orders
- Massage Centre ,Beauty Salon
- · Late night adult show
- Game Rental / Conference Facilities
- Shore Excursions
- Glow Bowl
- Exercise Classes and Personal Trainer
- Casino and Gambling Activities
- Dining Entertainment
- Hotel Stays pre-/post-cruise (unless pre-purchased)
- Duty-free shopping
- Photography

- Internet Access
- Baby Sitting Services
- Specialty Onboard Seminars
- Art purchases
- Gift shop purchases
- Video Arcade
- Phone calls off the ship
- Wi/Fi & Satellite connection for tablets, phones/mobile devices
- Laundry Services
- Use of the Medical Centre
- Any additional credit card and fuel surcharges; and taxes on the provision of additional services, including services that are not provided by Resort World Cruises.

Note: The flight fare and land package cost is separate and is subject to availability

Payment Policy

60+ Days from DOT -	Non-refundable component + 25% of land package
45 to 60 Days from DOT -	Non-refundable component + 50% of land package
30 to 45 Days from DOT -	Non-refundable component + 80% of land package
30 days from DOT -	100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Bank Details

Bank Name	HDFC Bank LTD
Account No	59210000002222
Name	SHIPRA TRAVELS PVT LTD
IFSC CODE	HDFC0001321
Branch	SWASTIK VIHAR, Panchkula
Payment Link	https://www.travanya.com/make-payment/

Note: Full payment of Flight ticket is required before issuance

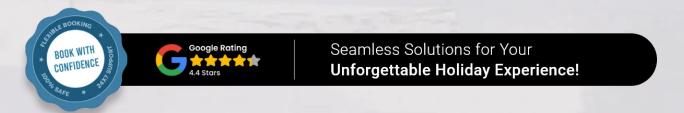
Cancellation Policy

30+ Days from DOT -	Non-refundable Component
30 to 15 Days from DOT -	Non-refundable component + 50% of land package
15 to 7 Days from DOT -	Non-refundable component + 75% of land package
15 days from DOT -	100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



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