



Dear Sir/Ma'am,

Greetings from travanya...!!!!!!

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

Travel Details: -

Destination	Malaysia Singapore holiday package
Duration	08 Nights / 09 Days
No. of People	02 adults
Date	03 Sep 2025 – 11 Sep 2025

Only land package cost: - @INR 49,790/- per person net

Kuala Lumpur Inclusions

- Half Day City Tour with Kl Tower (od) sic basis (Independence Square + King Palace (Istana Negara) + KL Tower (Visit stop 40 Mins) + National Monument + National Mosque (Pass by only) + Old Railway Station (pass by only) + Petronas Twin-Towers (Photo stop 20 Mins) + Ticket is including Observation Deck (OD) only at KL Tower)
- Genting Fd Tour Enroute Batu Caves + Two Way Cc + Indoor Theme Park One Day Pass private basis (40 Mins Batu Caves stop + INFO - Skyworld Outdoor Theme Park closed on Tuesday. Tickets to be purchased by own.)

Langkawi Inclusions

- Cable Car (Oriental Village), Skydome, Skyrex, 3D Art Langkawi & Skybridge private basis
- Mangrove & Cave Exploring private basis (MYR 02 for Bat Cave to be paid on direct basis + Seat in Coach Boat)

Transfers in Malaysia

- (2) Arrival / (2) Departure Transfers (Private basis)
- (2) Tour Transfers - Half Day City Tour with Kl Tower (od) (Seat in Coach basis)
- (6) Tour Transfers - Cable Car (Oriental Village), Skydome, Skyrex, 3D Art Langkawi & Skybridge, Genting Fd Tour Enroute Batu Caves + Two Way Cc + Indoor Theme Park One Day Pass, Mangrove & Cave Exploring (Private basis)

Singapore Inclusions

- Night Safari seat in coach basis (Complimentary Animal Show + Tram Ride)
- FD Sentosa Saver (luge3+cc+wot) seat in coach basis (Mount Faber Cable Car line is not operational due to annual maintenance from 08 Sep to 01 Oct 2025 + Cable Car (Mount Faber Line) + Luge & Skyline (3 Rides) 10am-03pm + Wings of Time (07.40 Pm))

For Any Queries Reach us @ +91-800-023-5865

- Merlion City Drive sharing basis (DRIVE PASS ON BRAS BASAH RD - SINGAPORE MANAGEMENT UNIVERSITY - CATHEDRAL OF THE GOOD SHEPHERD (History - Oldest Church) - CHIJMES (History - Girls Orphanage) - SWISSOTEL STAMFORD - RAFFLES HOTEL - WAR MEMORIAL OF WORLD WAR 2 (4 PILLARS) + DRIVE PASS ON CHINATOWN - MASJID JAMAE (Mosque) - SRI MARIAMMAN (Hindu Temple) - BUDDHA TOOTH RELIC (Buddhist Temple) - FAIRFIELD METHODIST (CHURCH) + DRIVE PASS ON ESPLANADE / FULLERTON - CIVIC DISTRICT - FULLERTON HOTEL (History - General Post Office) - CBD (Central Business District) + DRIVE PASS ON ORCHARD - ISTANA (President's Residence & Prime Minister's Office) - PLAZA SINGAPURA (Shopping Mall) - DHOBY GHAUT (Dhobi Hub) + DRIVE PASS ON RAFFLES / TEMASEK - SUNTEC CITY - FOUNTAIN OF WEALTH - HELIX BRIDGE - ESPLANADE - THEATRES ON THE BAY + STOPS - SINGAPORE FLYER - MERLION - JOE'S OUTLET)
- Universal Studios SIC Basis
- Sands Sky Park & Gardens by The Bay Combo SIC Basis (Cloud Forest (Jurassic World: The Experience) + Flower Dome + Sands Sky Park ticket is non-refundable even in extreme weather conditions like rain or lightning + SSP should visit before 4pm + Gardens by The Bay - 2 Conservatories + Sands Skypark Observation Deck (MBS))

Transfer in Singapore: -

- Arrival / (1) Departure Transfers (Private basis)
- (9) Tour Transfers - FD Sentosa Saver (luge3+cc+wot), Merlion City Drive, Night Safari, Sands Sky Park & Gardens by The Bay Combo, Universal Studios (Seat in Coach basis)

Exclusions:

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)
- Hotel City Taxes
- Early Check-in or Late Check-out

Note: The flight fare and land package cost are separate and is subject to availability

Payment Policy

60+ Days from DOT	-	Non-refundable component + 25% of land package
45 to 60 Days from DOT	-	Non-refundable component + 50% of land package
30 to 45 Days from DOT	-	Non-refundable component + 80% of land package
30 days from DOT	-	100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Payment Link

<https://www.travanya.com/make-payment/>

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Cancellation Policy

30+ Days from DOT	-	Non-refundable Component
30 to 15 Days from DOT	-	Non-refundable component + 50% of land package
15 to 7 Days from DOT	-	Non-refundable component + 75% of land package
15 days from DOT	-	100% of Package Cost

Note: Travel Insurance is non-refundable after issuance

Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



Seamless Solutions for Your
Unforgettable Holiday Experience!

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