



Status : **Confirmed**

Dear Shipra Travels pvt Ltd,  
Greetings from RezLive.com

We have reconfirmed your reservation and Hotel Confirmation Number is updated for the booking REZ66B71336.  
This is automated email updating you on the direct confirmation number of below reservation.

Confirmation Details	
Hotel Staff Name :	
Direct Hotel Confirmation No. :	80487070
Confirmation Date :	2024/08/11
Hotel Telephone Number :	

Booking Details		
BOOKED BY : Shipra Travels pvt Ltd	BOOKING REF. NO.: REZ66B71336	DESTINATION : Florence
BOOKING DATE : 10 Aug 2024	AGENT REF NO : Rakshit	HOTEL NAME : Kraft
CHECK IN : 02-Dec-2024	CHECK OUT : 05-Dec-2024	ADDRESS : Via Solferino 2,50123 Firenze,Tuscany ( P ):+3955284273 Florence
NO. OF NIGHTS : 3	GUEST NATIONALITY : Indian	

Room. No#	Room Type / Board	Guest Name	Adults	Children
Room 1	Classic Double Room -Breakfast	Mr. AJITESH BINDAL Ms. JAYANTI SINGLA	2	0

### Cancellation Policy:

No Charges Applicable If Cancelled Before 27 Nov 2024 23:59:00 Hrs IST.

Charges - 13611.32 INR Applicable If Cancelled After 28 Nov 2024 00:00:00 Hrs IST .

General Remarks : Early checkout, No Show and Late amendments may result in entire stay charges. In case of date change or reduction/Increase in number of nights or change in occupancy, rates are subject to change. The cancellation deadline is calculated as per IST..

If you need any further clarification, please do not hesitate to contact us.

### Booking Notes:

Children 0-5 years free but in bed with their parents. No extra bed. Estimated total amount of taxes & fees for this booking:42.00 Euro payable on arrival. Car park YES (With additional debit notes) 23.00 EUR Per unit/night.LGTBIQ friendly.Identification card at arrival.Key Collection 00:00-00:00.Check-in hour 14:00-00:36.

All promotion/sale rates are restrictive fares and are non-refundable. Certain promotion/sale rates do not permit cancellations or any changes in the existing booking even though if such bookings are refundable.

New Rates/Promotion/offer are applicable for new bookings only , Existing booking/bookings Cancelled and re-booked with same hotel under same guest name/check in check out dates is not allowed. Rezlive.com will not be responsible if hotel denies to accept re-booked reservation.

Any reservation booked on triple occupancy for an adult or along with child does not guarantee any extra bed/breakfast in the room until and unless stated in the room type. 11 year and above child will be considered as adult, it is recommended to book 11 yrs. and above as an adult to avoid any extra charges at the hotel. Policies regarding children may vary from one hotel to another, kindly check with our operations team for more clarity.

**Child policy & count :** Please ensure all details, including 'Child Age' and 'Number of Children,' are accurate when making your booking. Hotels and all other facilities like Theme Parks, Restaurants, etc., reserve the right to deny services or apply additional charges related to these details if inaccurate details are mentioned..

Booking payable as per reservation details; Please collect all extras directly from clients prior to departure.

All vouchers issued are on the condition that all arrangements operated by person or bodies are made as agents only and that they shall not be responsible for any damage, loss, injury, delay or inconvenience caused to passengers as a result of any such arrangements. We will not accept any responsibility for additional expenses due to the changes or delays in air, road, rail, sea or indeed any other causes, all such expenses will have to be borne by passengers.