**Agent: SHIPRA TRAVELS PVT LTD**

**Anchit Kansal x2**

**Adults: 2**

**Ref No: 99198/ISS2/INSHIPRA**

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| **Date/ Time** | **Description** | **Transfer** |
| **27 Jun 2024 Thursday** | **Hotel Confirmation No:** | **139120 / 138756** |
| 07:40 | **Arrival by Air - D7 183 @ 07:40:00**  **Kl Intl Airport / Hotel Cosmo Kuala Lumpur** | **Seat in Coach** |
| 19:00 | **Kuala Lumpur Night Tour + Kl Tower Observation Deck-- Hotel Cosmo Kuala Lumpur / Kuala Lumpur Night Tour + Kl Tower Observation** | **Seat in Coach** |
| 22:00 | **-- Kuala Lumpur Night Tour + Kl Tower Observation Deck / Hotel Cosmo K** | **Seat in Coach** |

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| **28 Jun 2024 Friday** | **Hotel Confirmation No:** | **139120 / 138756** |
| 09:00 | **Genting Full Day Tour Enroute Batu Caves + One Way Cable Car + Indoor T-- Hotel Cosmo Kuala Lumpur / Genting Full Day Tour Enroute Batu Caves** | **Private** |
| 18:00 | **Genting Full Day Tour Enroute Batu Caves + One Way Cable Car + Indoo** | **Private** |

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| **29 Jun 2024 Saturday** | **Hotel Cosmo Kuala Lumpur / Kl Intl Airport** | **Seat in Coach** |
| 09:35 | **Departure by Air - OD 2206 @ 13:35:00** | **Private** |
| 14:40 | **Arrival by Air - OD 2206 @ 14:40:00**  **Langkawi Airport / Bella Vista Waterfront Resort** | **Private** |

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| **30 Jun 2024 Sunday** | **Hotel Confirmation No:** | **139120 / 138756** |
| 09:35 | **Half Day Langkawi Island Tour**  **-- Bella Vista Waterfront Resort / Half Day Langkawi Island Tour** | **Private** |
| 13:30 | **Half Day Langkawi Island Tour / Bella Vista Waterfront Resort** | **Private** |

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| **01 Jul 2024 Monday** | **Bella Vista Waterfront Resort / Langkawi Airport** | **Private** |
| 08:45 | **Departure by Air - OD 2203 @ 11:45:00** | **Private** |

**Terms & Conditions:**

**Important Information - -**

A Tourism Tax of RM 10.00 per room per night will be levied for all foreign tourists staying at hotel across Malaysia, as per the Malaysia Tourism Tax Act 2017. The tourism tax amount is not included in room rate and it will be collected from guests direct at check-in.

**LANGKAWI**-With reference to Trade By-Laws under the Local Government of (Langkawi), hotel guests are committed to Tourism Fees of RM 3.00- RM 5.00 nett PRPN for stays as determined & imposed by the Municipal Council of Langkawi, which is not included in the reservation and will be collected by the hotel upon check-in.

There are no longer any COVID-19 measures for travellers arriving in Malaysia regardless of vaccination status or traveller profile.

Guest need to fill in and submit Malaysia Arrival Card within 72hrs of arrival in Malaysia (Reference link:  <https://imigresen-online.imi.gov.my/mdac/main?registerMain>

Hotline Numbers:

Duty Manager Handphone: +60 11-2344 7622 (ONLY FOR PASSENGERS ON GROUND) FOR TRAVEL PARTNERS -

1) Please contact India office staff

2) Travel agents are not allowed/recommended to call emergency number of Singapore.

Meeting points at Airport

KLIA - International Arrival Arrival Hall Paging Area (Nearby Cimb Money Exchange

KLIA - Domestic Arrival Arrival Hall Door 3

KLIA 2 - International Arrival Arrival Hall Paging Area

KLIA 2 - Domestic Arrival Arrival Hall Paging Area

**Waiting Time SOP: -**

* All SIC Pickup’s / Tour’s & Departure from Hotel’s in KUL area there will be no waiting hours SIC Airport Arrival Pickup – Max Waiting Hour is only 90Mins.
* Private Airport Arrival Pickup – Max Waiting Hours is only 90Mins.
* Private Departure to Airport / Coach Station / Train Station / Hotel to Hotel – Max Waiting Hours is 15Mins (Including Genting Highlands- Airport/Kl Hotel)
* Private Tour Pickup/ Depart to OR from Sunway Lagoon / Genting Highlands / I-City or any other tour – Max waiting Hours is 15Mins
* Private Half Day KL City Tour – Max Waiting Hour will be 2.30 Hours (As no tour can be done in the balance 01 Hour)
* Private FD Tour / Disposal Usage – Max Waiting Hours will be 7 Hours

**Check In / Out Time**

* The Standard Check In time is 1500 Hours.
* The standard Check Out time is 1200 noon.

**Deposit**

Hotel may collect a refundable deposit in a form of cash or credit card from you, upon check - in. This will be a guarantor from you for any usage

of additional service in the hotel, example minibar, telephone, restaurants etc. Your deposit will be refunded upon settlement of all personal account if any.

**Pick up Transfer**

1. ALL pickup of transfer/tours from the Hotel, it may take up to 30-40 Minutes depending on traffic

2. No-Show Guests would not be given any refunds nor would their tours be re-scheduled.

3. SIC means Seat-In-Coach Basis. Drivers would communicate with the Guests if there is a change in the assigned pick - up time.

4. Pick - up for all Tours and Transfers are conducted from the Hotel lobby.

5. Drivers would not call in the room or Hotel Cafe to locate any guests.

6. Please do not hesitate to call our staff if you encounter any problems during your tour.