



Hotel Booking Voucher

Shipra Travels Pvt Ltd
Plot No. 16, 2nd Floor, Hsiidc It
Park, , Sector-22, Panchkula
Panchkula,India
Pin: 134109
Tel: 7018661281

Booking Details:

Emergency No: +1 321 203 5026
+91 79 66176000

HOTEL NAME

Alaxis Hotel

65 Jalan Thambipillay, Brickfield, KI Sentral, 50470 Kuala Lumpur /

CITY / COUNTRY

Kuala Lumpur, Malaysia

BOOKING ID

REZ687B6653

LEAD GUEST & RESIDENCY / NATIONALITY

Arun Kumar Mendiratta

Indian

ROOM(S) / NIGHT(S)

1 / 4

CHECK-IN

24-Jul-2025

CHECK-OUT

28-Jul-2025

Room No	Room Type / Board Basis	Guest Name	Adult(s)	Children
1	Standard Queen Room (Room Only)	Mr. Arun Kumar Mendiratta	1	NA

Booking has been done through **152.52.128.130** IP Address and using Fingerprint token **VZ0Go9doqIP9KoMcS80M**.

Check-in/Check-out Timings & Policies

- The usual check-in time is 2:00 PM hours however this might vary from hotel to hotel and with different destinations.
- Rooms may not be available for early check-in, unless especially required in advance. However, luggage may be deposited at the hotel reception and collected once the room is allotted.
- Note that reservation may be canceled automatically after 18:00 hours if hotel is not informed about the approximate time of late arrivals.
- The usual checkout time is at 12:00 hours however this might vary from hotel to hotel and with different destinations. Any late checkout may involve additional charges. Please check with the hotel reception in advance.
- For any specific queries related to a particular hotel, kindly reach out to local support team for further assistance.

Nationality & Domicile

Passenger travelling to destination where guest is holding a local residency; Booking should be searched with Country of Residence as Nationality in order to avail the valid rates. (i.e. Indian National holding UAE Residence Permit should select Emirati as nationality for search). In case of wrong residency or nationality selected by user at the time of booking; the supplement charges may be applicable and need to be paid directly to the hotel by guest on check in/check out.

Additional supplement charges may be charged by the Hotel (which the Guest have to pay directly at the hotel) If the lead guest Nationality is different than the Nationality of the other accompanied guests. For more details you can reach out to our operation Team for clarification.

Booking Notes

Booking payable as per reservation details. Please collect all extras directly from clients prior to departure. All vouchers issued are on the condition that all arrangements operated by person or bodies are made as agents only and that they shall not be responsible for any damage, loss, injury, delay or inconvenience caused to passengers as a result of any such arrangements. We will not accept any responsibility for additional expenses due to the changes or delays in air, road, rail, sea or indeed any other causes, all such expenses will have to be borne by passengers.

Important Notes & Conditions

Valid from 01st September 2017 Important Information for Destination Malaysia : With Effect From 01st September 2017, Malaysian Federal Government will be imposing a 'Tourism Tax' of RM 10.00 per room per night to Non-Malaysian Nationalities on all types of Hotel/Accommodation bookings, which will be directly collected from the guest(s) by the hotel at the time of Check-In/Out. Effective 01st September 2018, the Malaysian government have introduced Sales and Service Tax (SST) to replace Goods & Service Tax. Under the SST regime 6% service tax would be applied on the hotel accommodation stay. Please be informed that our prices are without Sales and Service Tax (SST) and hence SST will be collected from customers directly by the hotel upon their arrival/departure. All promotion/sale rates are restrictive fares and are non-refundable. Certain promotion/sale rates do not permit cancellations or any changes in the existing booking even though if such bookings are refundable. New Rates/Promotion/offer are applicable for new bookings only, Existing booking/bookings Cancelled and re-booked with same hotel under same guest name/check in check out dates is not allowed. Rezlive.com will not be responsible if hotel denies to accept re-booked reservation. Any reservation booked on triple occupancy for an adult or along with child does not guarantee any extra bed/breakfast in the room until and unless stated in the room type. 11 year and above child will be considered as adult, it is recommended to book 11 yrs. and above as an adult to avoid any extra charges at the hotel. Policies regarding children may vary from one hotel to another, kindly check with our operations team for more clarity. Child policy & count : Please ensure all details, including 'Child Age' and 'Number of Children,' are accurate when making your booking. Hotels and all other facilities like Theme Parks, Restaurants, etc., reserve the right to deny services or apply additional charges related to these details if inaccurate details are mentioned. Please enter the first and last name of the guests exactly as it appears on a valid ID (which will be presented at the time of check-in). Any discrepancy between the booked name and the ID provided at check-in may result in the hotel denying the check-in. kindly note that once a reservation is booked, there will be limited possibilities for name amendments. Additionally, the hotel may not accept an amended name. If breakfast is included in the booking, it may cover for 1 guest per room. For reservations with 2 adults and 1 or 2 children, or for bookings with 3 or more adults in one room, the hotel may apply additional charges for breakfast for the extra guest(s). The same may also be applicable for half board, full board, and all-inclusive bookings, respectively, based on their board basis and inclusions. Any such additional charges must be settled directly at the hotel.

Note : Check your Reservation details carefully and inform us immediately. If you need any further clarification, please do not hesitate to contact us.