

Gunjan Sharma <gunjan.sharma@travanya.com>

## Hotel Confirmation Number Addition - REZ67B41F2F Current Status : Confirmed

1 message

RezLive.com- An Award Winning B2B Global Reservation System by Travel Designer Group <br/><book@rezlive.com>

Tue, Feb 18, 2025 at 6:50

To: ops@travanya.com

Cc: bhavneet@rezlive.com, delhi@rezlive.com



Status: Confirmed

Dear Shipra Travels pvt Ltd,

Greetings from RezLive.com

We have reconfirmed your reservation and Hotel Confirmation Number is updated for the booking REZ67B41F2F.

This is automated email updating you on the direct confirmation number of below reservation.

**Confirmation Details** 

Hotel Staff Name:

Direct Hotel Confirmation No. : 380920182

2025/02/18 Confirmation Date:

Hotel Telephone Number:

**Booking Details** 

**BOOKED BY:** Shipra Travels pvt Ltd **BOOKING REF. NO.:** 

REZ67B41F2F

**DESTINATION:** 

Singapore

**BOOKING DATE:** 

AGENT REF NO:

18 Feb 2025

14581

**HOTEL NAME:** Ibis singapore novena hotel

CHECK IN:

11-Apr-2025

**CHECK OUT:** 

13-Apr-2025

-Breakfast

6 Irrawaddy Road, Singapore 329543

ADDRESS: Singapore

NO. OF NIGHTS:

Room. No#

Room 1

**GUEST NATIONALITY:** 

Indian

| Room Type / Board      | Guest Name       | Adults | Children |
|------------------------|------------------|--------|----------|
| STANDARD QUEEN OR TWIN | Mr. Ravi Guglani | 2      | 1        |

Mrs. Niharika Kochhar Child. Samaira Guglani (9 Year Old)

| Room :1                  |                  |  |
|--------------------------|------------------|--|
| 11-04-2025               | 12-04-2025       |  |
| 11,889.15<br>INR         | 11,889.15<br>INR |  |
| Room rate: 23,778.29 INR |                  |  |

TOTAL CHARGE:

23,778.29 INR

## Cancellation Policy:

No Charges Applicable If Cancelled Before 03 Apr 2025 23:59:00 Hrs IST.

Charges - 23778.29 INR Applicable If Cancelled After 04 Apr 2025 00:00:00 Hrs IST.

For Charges On Refund On Credit Card, Please Refer To Cards & Refunds Policy Mentioned On Rezlive.com. General Remarks: Early checkout, No Show and Late amendments may result in entire stay charges. In case of date change or reduction/Increase in number of nights or change in occupancy, rates are subject to change. The cancellation deadline is calculated as per IST..

If you need any further clarification, please do not hesitate to contact us.

## **Booking Notes:**

Amendments of any kind are not allowed in this booking. If the changes are necessary you can cancel this booking and rebook. For further information you can contact our Operations department.

All promotion/sale rates are restrictive fares and are non-refundable. Certain promotion/sale rates do not permit cancellations or any changes in the existing booking even though if such bookings are refundable.

New Rates/Promotion/offer are applicable for new bookings only, Existing booking/bookings Cancelled and rebooked with same hotel under same guest name/check in check out dates is not allowed. Rezlive.com will not be responsible if hotel denies to accept re-booked reservation.

Any reservation booked on triple occupancy for an adult or along with child does not guarantee any extra bed/breakfast in the room until and unless stated in the room type. 11 year and above child will be considered as adult, it is recommended to book 11 yrs. and above as an adult to avoid any extra charges at the hotel. Policies regarding children may vary from one hotel to another, kindly check with our operations team for more clarity.

Child policy & count: Please ensure all details, including 'Child Age' and 'Number of Children,' are accurate when making your booking. Hotels and all other facilities like Theme Parks, Restaurants, etc., reserve the right to deny services or apply additional charges related to these details if inaccurate details are mentioned.

Please enter the first and last name of the guests exactly as it appears on a valid ID (which will be presented at the time of check-in). Any discrepancy between the booked name and the ID provided at check-in may result in the hotel denying the check-in. kindly note that once a reservation is booked, there will be limited possibilities for name amendments. Additionally, the hotel may not accept an amended name..

Booking payable as per reservation details; Please collect all extras directly from clients prior to departure.

All vouchers issued are on the condition that all arrangements operated by person or bodies are made as agents only and that they shall not be responsible or any damage, loss, injury, delay or inconvenience caused to passengers as a result of any such arrangements. We will not accept any responsibility for additional expenses due to the changes or delays in air, road, rail, sea or indeed any other causes, all such expenses will have to be borne by passengers.

Operations Team,

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Contact us: Visit https://www.rezlive.com to find your regional support office.

We welcome your suggestions to serve you better, write back to us on book@rezlive.com