

Dear Sir/Ma'am,

Greetings from Travanya.com Venture of Shipra Travels.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.



Kindly check and confirm following details and revert on the same.

Travel Details: -

Destination	Almaty Holiday Package
Duration	05 Nights / 06 Days
No. of People	03 Adult
Date	20 th June – 25 th June 2024
No of rooms	1 (Triple Sharing basis)

Flight Details:

Flight cost @ INR 56,700 Per Person x 3

 Air Astana KC - 964	01:10 Thu, 20 Jun, 24 New Delhi , Terminal 3	02 Hrs 15 Mins Non stop	03:55 Thu, 20 Jun, 24 Almaty
 Air Astana KC - 907	06:40 Tue, 25 Jun, 24 Almaty	04 Hrs 25 Mins Non stop	10:35 Tue, 25 Jun, 24 New Delhi Terminal 3

Flight Cost @ INR 63,900 Per Person x 3

	Date	Airline	Flight No	Depart	From	Arrive	At	Duration	Transit
	Fri, 21 Jun	Air Astana	908	3:00 pm	Delhi Indira Gandhi Airport (DEL)	5:55 pm	Almaty Airport, Alma-ata (ALA)	3h 25m	-
	Wed, 26 Jun	Air Astana	963	8:20 pm	Almaty Airport, Alma-ata (ALA)	12:10 am (on the 27 Jun)	Delhi Indira Gandhi Airport (DEL)	3h 20m	-

For Any Queries Reach us @ +91-800-023-5865

Hotel Details: -**Option 01: (04 Star Hotel)****LAND PART RATES @ INR 64,300 Per Person on Triple Sharing Basis**

Destination	Hotel	Rooming	No. of Nights	Meal Plan
Almaty	Hotel Kazzhol Almaty	Junior Suite	05 Night	Breakfast

Option 02: (05 Star Hotel)**LAND PART RATES @ INR 76,900 Per Person on Double Sharing Basis**

Destination	Hotel	Rooming	No. of Nights	Meal Plan
Almaty	Rahat Palace Almaty	Executive Suite	05 Night	Breakfast

Package Inclusions:

- Accommodation in Hotel (5 nights Almaty)
- 05 Breakfast at the Hotel
- Almaty City tour
- Kok-Tobe by Coach.
- Meadows Ice Skating rink & Chimbulak Ski Resort.
- Chimbulak Cable Car Ride.
- Grand Canyon with Kolsai Lake
- Big Lake Almaty
- Shopping at Local Market
- English Speaking Guide cum driver.
- All transfers by comfortable AC PVT transport.
- Sightseeing tour program as per itinerary.
- 2 bottles (2X500 ml) of water per person per day.
- All Hotel Taxes.
- GST
- TCS 5%

Exclusions: -

- Alcohol beverages.
- Travel Insurance with COVID cover
- Anything other services not mentioned in the list of Inclusions
- RT-PCR test charges.
- Tips and portage charges.
- Meals not mentioned in the list of inclusions (Lunch & Dinner)
- Return Economy Class Airfare
- Kazakhstan Visa fee (if any) (As of now - Visa on arrival and free of cost for Indian passport holders)
- Tourism tax (to be paid directly by the guest at the hotel)

DAYWISE ITINERARY:

Day 1: Transfer to hotel

Day 2: Almaty City tour + Kok tobe by Coach

Day 3: Meadows & Shymbulak tour

Day 4: Grand Canyon and Kolsai Lake

Day 5: Big lake Almaty

Day 6: Check Out + Green bazaar and Rakhat chocolate factory shop & Departure to the airport

Note: The flight fare and land package cost is separate and is subject to availability

Payment Policy

60+ Days from DOT	-	Non-refundable component + 25% of land package
45 to 60 Days from DOT	-	Non-refundable component + 50% of land package
30 to 45 Days from DOT	-	Non-refundable component + 80% of land package
30 days from DOT	-	100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Payment Link

<https://www.travanya.com/make-payment/>

Bank Details

For Any Queries Reach us @ +91-800-023-5865

Bank Name	HDFC Bank LTD
Account No	59210000002222
Name	SHIPRA TRAVELS PVT LTD
IFSC CODE	HDFC0001321
Branch	SWASTIK VIHAR, Panchkula

Cancellation Policy

30+ Days from DOT	-	Non-refundable Component
30 to 15 Days from DOT	-	Non-refundable component + 50% of land package
15 to 7 Days from DOT	-	Non-refundable component + 75% of land package
15 days from DOT	-	100% of Package Cost

Note: Travel Insurance is non-refundable after issuance

Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



Seamless Solutions for Your
Unforgettable Holiday Experience!