



WELCOMHOTEL TAVLEEN CHAIL

(A Unit of Tavleen Resorts and Spa Pvt Ltd)

Bhalawag Forest, Kufri-Chail Road, Near Janedghat, Shimla, Himachal Pradesh - 173217



Reservation Confirmation Voucher

Reservation Number : 17974

Dated : 09-May-2024 11:51

Status : CONFIRMED

Ref Number : 30870SE054657

Dear Mr Rohit

We thank you for choosing Welcomhotel Tavleen Chail as your preferred stay destination in Chail. Below is a summary of your booking and room information. We look forward to making your stay unique, comfortable and memorable.

Guest Name : Mr Kanwar Rohit
:
Company Name : TRAVANYA
Group Name / Code : /
Guest Contact Number : '
Contact Email :
Arrival Date / Time : 10/05/24 15:00
Pickup From : Not Required
Time : 15:00
Flight/Train Number :
Departure Date / Time : 11/05/24 12:00
Drop To :
Time : 12:00
Flight/Train Number :
Number of Rooms Reserved : Single : 0 Double : 1 Triple : 0
Number of Occupants : Adult: 2 Extra Adult: 0 Child:
Type of Room : Deluxe Rooms
Single
Double
Triple

Meal Plan : Buffet Breakfast

In Room Amenities:

*Tea/Coffee ensemble.

* Iron and Ironing board.

* Electronic Safe.

* We are pleased to offer our guests complimentary high speed internet service during their stay with us. It is applicable on 04 devices per registered occupant. This is our way of helping you to remain connected whilst you stay at our hotels.

Deposit / Advance Paid	: 0.00	Mode of Payment	: Cash
Plan	: Continental Plan	Somking Room Prefrence	: Please advise
Loyalty Type	: Please advise	Loyalty Number	:
Newspaper Arrangement	: RT TO TA	Amenties	: // DLX // DBL // CP
Billing Instructions	: Room to Company Extras Direct		
Special Instructions	: RT TO TA // DLX // DBL // CP AT 13770 PLUS GST // 01 EXTRA BED 2500 PLUS GST // PYMNT RCVD RS 19199/- CC AVNU RF 4042567725		

Please share or verify your organization's GST number and the corresponding address. This will be updated in our records. GST NUMBER : Please advise
COMPANY ADDRESS :
COMPANY CITY :
COMPANY STATE :

Goods and Services Tax law allows GSTN holders to apply for their company's input tax credit. This input credit claim can be availed, if the correct GSTN details are shared with us prior to guest check-in at the hotel or at the time of reservation.

A Government notification requires -

Indian residents to carry proof of valid identity at the time of check in. The proof of identity can either be the guest Driving, License, Passport, Voter or Identification card.

Foreign nationals and non-resident Indians, proof of identity are passport and visa / PIO / OCI only. Indirect taxes would be governed as per the current provisions of GST Act. For accommodation, guest laundry, restaurant, banquet and spa services the place of supply will be the place where the immovable property is located/ the services are actually performed.

Accordingly CGST + SGST would be applied, except for supplies to SEZ.

Transfers to and from the airport and city tours can be arranged through our Reservations Desk. Should you require assistance, please contact us at +91 177-3501111 or write to us at reservations@whtavleenresorts.in

OUR POLICIES

RESERVATION

A credit card, cash deposit, bank transfer or pre-approved credit facility must guarantee all reservations. Advance deposit can be made at any Punjab National Bank in favor of "TAVLEEN RESORTS AND SPA PVT LTD" A/C No. 2171002100001568. (IFSC Code :- PUNB0217100, NEFT / RTGS No.: PUNB0217100). The guarantee must reach the hotel immediately for all reservations. According to Reserve Bank of India guidelines, a cash deposit of INR 50,000/- and above in our PNB Bank account requires a PAN card identification.

We reserve the right to release non-guaranteed reservations without prior intimation.

Should your plans require you to adjust your departure date on or after check in, please check with the reception on room availability, but note that your rate is subject to change. Please notify reception immediately if there are any inaccuracy in name, rate, length of stay or company name and GST no.

CANCELLATIONS

Guaranteed reservations may be cancelled before 05 days from the date of arrival. Reservations cancelled anytime within 05 days of the arrival date will incur a cancellation fee equivalent to one night's accommodation charge (only applicable in-case not specified otherwise in mail).

Any cancellations/amendments /refunds against group bookings would be subject to group cancellation/retention policy as mentioned in the contract letter .

No show/reservations will incur a no show fee equivalent to accommodation charge for one night.

EARLY ARRIVALS AND LATE DEPARTURES

Check-in timing is 1500 hrs and Check-out timing is 12:00 Noon, we recommend that the room be reserved from the previous night if the arrival is early in the morning and the room is required on arrival.

Early Check-in and late check-out can be extended upon request and availability. It will incur additional charges.

ROOM OCCUPANCY

The hotel has generous limits of 3 adults or 2 adults and 1 child aged between 06 to 12 or 2 adults and 2 kids below the age of 6 as maximum occupancy of our various rooms. These limits are for guest safety and comfort.

ADDITIONAL OCCUPANCY

Roll away beds are available for an additional fee; baby cots are complimentary.

Room rates include the accommodation of two kids (below 6 years) who sleep in the existing bedding of a guest room. 1 Child aged between 06 to 12 years shall be charged INR 1200 plus applicable tax along with additional bed subject to availability.

Occupant above 12 years of age, sharing the room would be considered as an adult and additional accommodation charges of INR 2500 plus applicable taxes would be incurred along with additional bed subject to availability.

The above charges may vary in-case not specified otherwise in mail .

CREDIT AND DEBIT CARD PROCESSING

Upon check-in, we will pre-authorize your credit card for accommodation charges, any applicable taxes and INR 3000.00 for incidentals per day for the entire stay.

CURRENCY EXCHANGE

Available round the clock for in house foreign national guests only.

VISITORS

For the safety of our guests, we request the registration of any guest visiting your room.

For security reasons, unregistered guest are not allowed in the guest room between 2200hrs until 0800hrs. Outside guest / visitors beyond this time may be entertained in public areas like lobby, restaurant etc.

SMOKING POLICY

Smoking is prohibited in all parts of the hotel except designated guest rooms and designated smoking zones. Please let us know if you wish to reserve a smoking room.

In case there is an evidence of smoking in non-smoking rooms, it will attract the charges for deep cleaning to your account.

PREFERENCES

Personal preferences of smoking /non-smoking, king/twin bedded room, specific room no's and floor request may be communicated to us prior to arrival.

Every effort will be made to accommodate your requests, however it is subject to availability. we are unable to guarantee any requests. Additional fees may apply depending on the specific requests.

PETS

This is not pet friendly hotel.

FOOD AND BEVERAGE

Guest are requested to use only hotel facility for any food and beverage requirement. Supply from any external source is not permitted.

DINING OPTIONS:

WELCOME CAFE MONAL: An all day dining restaurant, serving indian, International and local delicacies. SWIZZLE BAR : Serves exquisite selection of premium beverages along with delectable snacks.

SETTLEMENT OF BILLS

Bills must be settled on presentation. Personal cheques are not accepted.

A signing facility is extended only to those corporate accounts which enjoy a pre-approved credit facility with the hotel.

NOISE / DISTURBANCE POLICY

Parties and private events are strictly prohibited in our guest rooms. Please contact our event specialist to arrange an event.

AGE REQUIREMENT POLICY

Guests must be 18 years or older with photo identification to reserve a room.

TRAVEL GUIDE

For detailed information on how to reach the hotel, please visit our website:

<https://www.itchotels.com/in/en/welcomhotelstavleen-chail> For

further information on ITC Hotels, please visit our website,

<https://www.itchotels.com/in/en/itchotels>

It has comprehensive information on the hotel services and amenities.

Thank you for choosing Welcomhotel Tavleen Chail.

Yours sincerely,

CHAUHAN SAHIL

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