

Dear Sir/Ma'am,

Greetings from Travanya Holidays Venture of Shipra Travels.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

**Travel Details: -**

<b>Destination</b>	<b>Portugal holiday Package</b>
<b>Duration</b>	15 Nights / 16 Days
<b>No. of People</b>	03 Adults
<b>Date</b>	Not advised yet

**Hotel Details: -**

**Only Land Package cost: - @INR 1,73,450/- Per Person on triple sharing**

<b>Destination</b>	<b>Hotel</b>	<b>Rooming</b>	<b>No. of nights</b>	<b>Meal Plan</b>
Lisbon	<b>Boa vista Guest House / Similar</b>	Superior triple room	11 nights	Breakfast
Porto	<b>The Independent Hostel &amp; Suites/ Similar</b>	Panoramic room	04 nights	Breakfast

**Package Inclusions**

- 15 Nights' Accommodation in above mentioned hotels
- Daily breakfast
- Airport transfers
- Tuk Tuk tour in Lisbon
- Hop on hop off bus tour Lisbon
- Lisbon walking tour
- Take a Day Trip to Magical Sintra & Cascais
- Transfer to Porto by bus
- 48 hours hop on hop off bus tour Porto
- Enjoy a Private Walking Tour of Porto

***For Any Queries Reach us @ +91-800-023-5865***

- Day Trip to the Douro Valley: Wine Tasting & River Cruise

**Tentative Itinerary: -**

**Day 01:** - Arrive in Lisbon  
**Day 02:** - Tuk Tuk tour in Lisbon  
**Day 03:** - Hop on hop off bus tour  
**Day 04:** - Lisbon walking tour  
**Day 05:** - Take a Day Trip to Magical Sintra & Cascais  
**Day 06:** - Transfer to Porto via Coimbra by bus  
**Day 07:** - 48 hours hop on hop off bus tour  
**Day 08:** - Enjoy a Private Walking Tour of Porto  
**Day 09:** - Day Trip to the Douro Valley: Wine Tasting & River Cruise  
**Day 10:** - Leisure  
**Day 11:** - Leisure  
**Day 12:** - Leisure  
**Day 13:** - Leisure  
**Day 14:** - Leisure  
**Day 15:** - Leisure  
**Day 16:** - Departure

**Exclusions: -**

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Visa
- Flights
- Any kind of drinks (Alcohol, Aerated)

**Payment Policy**

60+ Days from DOT	-	Non-refundable component + 25% of land package
45 to 60 Days from DOT	-	Non-refundable component + 50% of land package
30 to 45 Days from DOT	-	Non-refundable component + 80% of land package
30 days from DOT	-	100% of Package Cost

***Note: Full payment of Flight ticket is required before issuance***

**Payment Link**

<https://www.travanya.com/make-payment/>

#### **Bank Details**

<b>Bank Name</b>	<b>HDFC Bank LTD</b>
<b>Account No</b>	59210000002222
<b>Name</b>	SHIPRA TRAVELS PVT LTD
<b>IFSC CODE</b>	HDFC0001321
<b>Branch</b>	SWASTIK VIHAR, Panchkula

#### **Cancellation Policy**

30+ Days from DOT	-	Non-refundable Component
30 to 15 Days from DOT	-	Non-refundable component + 50% of land package
15 to 7 Days from DOT	-	Non-refundable component + 75% of land package
15 days from DOT	-	100% of Package Cost

**Note:** Travel Insurance is non-refundable after issuance

#### **Terms & Conditions**

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.

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- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



Seamless Solutions for Your  
**Unforgettable Holiday Experience!**