Dear Sir/Ma'am,

Greetings from Travanya Holidays Venture of Shipra Travels.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

Travel Details: -

Destination	Singapore Malaysia
Duration	07 Nights / 08 Days
No. of People	01 Adults
Date	21 Dec 2024 to 28 Dec 2024

Hotel Details:

Total package cost for per person: -@INR1,06,500/-

Destination	Hotel	Rooming	No. of Nights	Meal Plan
Kuala Lumpur	Lazdana Hotel Kuala Lumpur	Superior	03	CP
Singapore	Value Hotel Thomson	Superior	04	CP

Package Inclusions

- 07 Night Stay with Above Hotel
- 03 Nights Stay in Kuala Lumpur
- 04 Nights Stay in Singapore
- Breakfast included
- Airport transfer on PVT basis
- Half Day Kuala Lumpur city tour with KL Tower
- Genting Full Day Tour Enroute Batu Caves + One Way Cable Car with Indoor Theme Park
- Night Safari tour on seat-in-coach basis
- Singapore Familiarisation Drive on seat-in-coach basis
- Sentosa Saver (01 way cable car with Sentosa cable line + Luge & Skyride (03 rides) + Wings of time 0740pm) on seat-in-coach basis
- Gardens By The Bay + Sands Sky Park Observation Deck on seat-in-coach basis
- All tour and transfer on SIC basis
- Singapore Visa
- Kuala Lumpur to Singapore Singapore to Kuala Lumpur by Deluxe AC Bus
- 05% TCS

Exclusions: -
- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)
- Hotel City Taxes
- Early Check-in or Late Check-out

Payment Policy

60+ Days from DOT   -   Non-refundable component + 25% of land package

45 to 60 Days from DOT -   Non-refundable component + 50% of land package

30 to 45 Days from DOT -   Non-refundable component + 80% of land package

30 days from DOT   -   100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Cancellation Policy

30+ Days from DOT   -   Non-refundable Component

30 to 15 Days from DOT -   Non-refundable component + 50% of land package
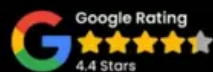
15 to 7 Days from DOT   -   Non-refundable component + 75% of land package

15 days from DOT   -   100% of Package Cost

Note: Travel Insurance is non-refundable after issuance

Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.