# Dear Sir/Ma'am,

Greetings from Travanya Holidays Venture of Shipra Travels.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

# **Travel Details: -**

Destination	Delhi / Jaipur Holiday Package	
Duration	13 nights 14 days	
No. of People	06 Adults 02 Child	
Date	31 <sup>st</sup> Aug – 13 <sup>th</sup> Sep	
Total Package Cost	@1333 AUD per person	

# Hotel accommodation details: -

Destination	Hotel	Rooming	No. of Nights	Meal Plan
Delhi	Welcomhotel By Itc Hotels,	02 Deluxe Room	02 Nights	Breakfast
	Dwarka, New Delhi	On triple sharing		
Jaipur	The Fern Residency, Jaipur	02 Winter Green Room On triple sharing	10 Nights	Breakfast
Delhi	Welcomhotel By Itc Hotels, Dwarka, New Delhi	02 Deluxe Room On triple sharing	01 Night	Breakfast

# **Inclusions:** -

# <u>Delhi: -</u>

- 03 nights' stay in above mentioned hotel in Delhi
- Airport transfer included
- Daily Breakfast in Hotel

### JAIPUR: -

• 10 nights' accommodation in above mentioned hotel in Jaipur

- Daily Breakfast in Hotel
- Pick and Drop from Delhi Hotel to Jaipur Hotel Jaipur Hotel to Delhi Hotel (By Road)

### **Tentative Itinerary**

31 Aug 2024 Day 01: Arrival transfer from Airport to Hotel overnight stay at hotel

**01 Sep 2024 Day 02:** Day on Leisure Overnight stay at Hotel

02 Sep 2024 Day 03: Checkout from Hotel, transfer to Jaipur via road, Check-in into Hotel, Overnight stay at Hotel

03 Sep 2024 Day 04: Day on leisure

04 Sep 2024 Day 05: Day on leisure

**05 Sep 2024 Day 06:** Day on leisure

**06 Sep 2024 Day 07:** Day on leisure

07 Sep 2024 Day 08: Day on leisure

08 Sep 2024 Day 09: Day on leisure

**09 Sep 2024 Day 10:** Day on leisure

10 Sep 2024 Day 11: Day on leisure

11 Sep 2024 Day 12: Day on leisure

12 Sep 2024 Day 13: Checkout from Hotel Transfer to Delhi via road, Transfer to hotel Overnight stay at hotel

13 Sep 2024 Day 14: Breakfast at Hotel, after checkout transfer to Airport

#### Exclusions: -

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)

Note: The flight fare and land package cost is separate and is subject to availability

# **Payment Policy**

60+ Days from DOT - Non-refundable component + 25% of land package 45 to 60 Days from DOT - Non-refundable component + 50% of land package 30 to 45 Days from DOT - Non-refundable component + 80% of land package

30 days from DOT - 100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Payment Link https://www.travanya.com/make-payment/

#### **Bank Details**

Bank Name	HDFC Bank LTD
Account No	59210000002222
Name	SHIPRA TRAVELS PVT LTD
IFSC CODE	HDFC0001321
Branch	SWASTIK VIHAR, Panchkula

### **Cancellation Policy**

30+ Days from DOT - Non-refundable Component

30 to 15 Days from DOT - Non-refundable component + 50% of land package
15 to 7 Days from DOT - Non-refundable component + 75% of land package

15 days from DOT - 100% of Package Cost **Note:** Travel Insurance is non-refundable after issuance

#### **Terms & Conditions**

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.

