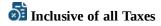


Total Land Package Cost for 2 adults @INR 35,040/- || Return Flight Fare for 2 adults @INR 54,148/-

FOR MINIMUM 2 PASSENGERS TRAVELLING TOGETHER

Sent by: Vikrant Azad



Dear Sir/Ma'am,

Greetings from Travanya.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

Travel Details

Destination	Malaysia
Duration	03 Nights/ 04 Days
No. of People	2 Adults
Date	20th May 2025-23th May 2025

Flights

Return Flight Fare @INR 27074/- per person x2

Sec. 30	Malindo Air OD - 216	23:15 Mon, 19 May, 25 Mumbai	05 Hrs 05 Mins Non stop	06:50 Tue, 20 May, 25 Kuala Lumpur Next Day
made	Malindo Air OD - 215	19:50 Fri, 23 May, 25 Kuala Lumpur	05 Hrs 00 Mins Non stop	22:20 Fri, 23 May, 25 Mumbai

Hotel Details

Option 1

Only Land Package cost: - @INR 17520/- Per Person

Destination	Hotel	Rooming	No. of Nights	Meal Plan	Remarks
Malaysia	IBIS Styles Fraser Business Park	Standard Room	03	Breakfast	

Package Inclusions

- 03 nights accommodation at hotel
- Daily breakfast
- Half Day Kulalumpur City Tour

- Genting Full Day Tour Enroute Batu Caves + Two Ways Cable Car on Seat-in Coach Basis
- All Tours on seat-in-coach basis
- Return Airport transfers on Private Basis
- TCS 5%

Tentative Itinerary

Day 01: Arrival transfer from Airport to Hotel, Check-in at Hotel

Day 02: Half Day Kulalumpur City Tour

Day 03: Genting Full Day Tour Enroute Batu Caves + Two Ways Cable Car on Seat-in Coach Basis

Day 04: Check-out from Hotel, Departure transfer from Hotel to Airport

Exclusions

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)
- Hotel City taxes
- Early Check-in Late Check-out

Note: The flight fare and land package cost is separate and is subject to availability

Payment Policy

60+ Days from DOT -	Non-refundable component + 25% of land package
45 to 60 Days from DOT -	Non-refundable component + 50% of land package
30 to 45 Days from DOT -	Non-refundable component + 80% of land package
30 days from DOT -	100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Bank Details

Bank Name	HDFC Bank LTD
Account No	59210000002222
Name	SHIPRA TRAVELS PVT LTD
IFSC CODE	HDFC0001321
Branch	SWASTIK VIHAR, Panchkula

Note: Full payment of Flight ticket is required before issuance

Cancellation Policy

30+ Days from DOT -30 to 15 Days from DOT -15 to 7 Days from DOT -15 days from DOT - Non-refundable Component

Non-refundable component + 50% of land package

Non-refundable component + 75% of land package

100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per
 Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.

