



## Hotel Booking Voucher

Shipra Travels Pvt Ltd  
Plot No. 16, 2nd Floor, Hsiidc It  
Park, Sector-22, Panchkula  
Panchkula, India  
Pin: 134109  
Tel: 7018661281

### Booking Details:

Emergency No: +65 6808 9888

HOTEL NAME

**Ibis singapore novena hotel**  
6 Irrawaddy Road, Singapore 329543

HOTEL CONF NUMBER :

380920182

CHECK-IN

11-April-2025

CITY / COUNTRY

Singapore

BOOKING ID

REZ67B41F2F

CHECK-OUT

13-April-2025

LEAD GUEST & RESIDENCY / NATIONALITY

**Ravi Guglani**  
Indian

ROOM(S) / NIGHT(S)

1 / 2

Room No	Room Type / Board Basis	Guest Name	Adult(s)	Children
STANDARD QUEEN OR TWIN (Breakfast)		Mr. Ravi Guglani Mrs. Niharika Kochhar Child. Samaira Guglani (9-Year-Old)	2	1

Booking has been done through **152.52.128.130** IP Address and using Fingerprint token **grzaEeWzBEUehCZm1LQI**.

### Check-in/Check-out Timings & Policies

- The usual check-in time is 3:00 PM hours however this might vary from hotel to hotel and with different destinations.
- Rooms may not be available for early check-in, unless especially required in advance. However, luggage may be deposited at the hotel reception and collected once the room is allotted.
- Note that reservation may be canceled automatically after 18:00 hours if hotel is not informed about the approximate time of late arrivals.
- The usual checkout time is at 12:00 hours however this might vary from hotel to hotel and with different destinations. Any late checkout may involve additional charges. Please check with the hotel reception in advance.
- For any specific queries related to a particular hotel, kindly reach out to local support team for further assistance.

### Nationality & Domicile

Passenger travelling to destination where guest is holding a local residency; Booking should be searched with Country of Residence as Nationality in order to avail the valid rates. (i.e. Indian National holding UAE Residence Permit should select Emirati as nationality for search). In case of wrong residency or nationality selected by user at the time of booking; the supplement charges may be applicable and need to be paid directly to the hotel by guest on check in/check out.

Additional supplement charges may be charged by the Hotel (which the Guest have to pay directly at the hotel) If the lead guest Nationality is different than the Nationality of the other accompanied guests. For more details you can reach out to our operation Team for clarification.

## Booking Notes

Booking payable as per reservation details. Please collect all extras directly from clients prior to departure. All vouchers issued are on the condition that all arrangements operated by person or bodies are made as agents only and that they shall not be responsible for any damage, loss, injury, delay or inconvenience caused to passengers as a result of any such arrangements. We will not accept any responsibility for additional expenses due to the changes or delays in air, road, rail, sea or indeed any other causes, all such expenses will have to be borne by passengers.

## Important Notes & Conditions

Dubai has implemented tourism Dirham from 2014, which is to be paid to hotel directly on check in/check out unless mentioned in price as included. Guests under the age of 18 years will not be permitted to check-in unless accompanied by an adult. Rate Notes: Hotel Tariff Notes: Compulsory Tourism Dirham to be paid by guest directly to the hotel per room per night valid from 31st March 2014 Onward. No show and early departure will be subjected to 100% charge. No date, name and room change allowed. Bookings including children will be based on sharing parents bedding, no separate bed for children is provided unless otherwise stated. Re-bookings after cancellation of existing bookings will not be entertained. Should guests wish to make use of this facility, kindly contact reception or the duty manager. Existing reservation cannot be cancelled and rebooked under lower promotion. Please note guests are not allowed to cancel existing bookings and rebook. The hotel has the right to reject the booking. All guests staying at our hotel are required to pay a cleaning fee for an extra charge per night per room. This fee must be paid in full at the time of check-in. The Tourism Dirham Fee charged per room per night is applicable when booking guest rooms & suites and it will be collected directly at the property and is not reflected in the room rate. valid from 14/03/2025 to 18/03/2025. All promotion/sale rates are restrictive fares and are non-refundable. Certain promotion/sale rates do not permit cancellations or any changes in the existing booking even though if such bookings are refundable. New Rates/ Promotion/offer are applicable for new bookings only, Existing booking/bookings Cancelled and re-booked with same hotel under same guest name/check in check out dates is not allowed. Rezlive.com will not be responsible if hotel denies to accept re-booked reservation. Any reservation booked on triple occupancy for an adult or along with child does not guarantee any extra bed/breakfast in the room until and unless stated in the room type. 11 year and above child will be considered as adult, it is recommended to book 11 yrs. and above as an adult to avoid any extra charges at the hotel. Policies regarding children may vary from one hotel to another, kindly check with our operations team for more clarity. Child policy & count : Please ensure all details, including 'Child Age' and 'Number of Children,' are accurate when making your booking. Hotels and all other facilities like Theme Parks, Restaurants, etc., reserve the right to deny services or apply additional charges related to these details if inaccurate details are mentioned. Please enter the first and last name of the guests exactly as it appears on a valid ID (which will be presented at the time of check-in). Any discrepancy between the booked name and the ID provided at check-in may result in the hotel denying the check-in. kindly note that once a reservation is booked, there will be limited possibilities for name amendments. Additionally, the hotel may not accept an amended name.

**Note :** Check your Reservation details carefully and inform us immediately if you need any further clarification, please do not hesitate to contact us.