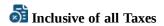




FOR FAMILY TRAVELLING TOGETHER

Sent by: Rakshit



29th October 2025-31th October 2025

Dear Sir/Ma'am,

Greetings from Travanya.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

Travel Details

| Destination | Malaysia |
|---------------|-------------------------------------|
| Duration | 02Nights 03Days |
| No. of People | 6 Adults |
| Date | 29th October 2025-31th October 2025 |

Flights

Hotel Details

Option 1

Only Land Package cost: - @INR 17800/- Per Person

| Destination | Hotel | Rooming | No. of Nights | Meal Plan | Remarks |
|--------------|---|----------|---------------|-----------|---------|
| kuala Lumpur | ibis Styles Kuala Lumpur Fraser Business Park | Standard | 02 | Breakfast | |

Option 2

Only Land Package cost: - @INR 18500/- Per Person

| Destination | Hotel | Rooming | No. of Nights | Meal Plan | Remarks |
|--------------|------------------------------------|---------|---------------|-----------|---------|
| Kuala Lumpur | Ramada Encore By Wyndham Chinatown | Deluxe | 02 | Breakfast | |

Package Inclusions

02 nights Accommodation i mentioned Hotel

breakfast included

Airport transfer on PVT basis

KL Half day City Tour KL Tower Observation Deck

Full day genting day tour Genting Cable Car 2 way Enroute Batu Cave 20 minutes photostop

All tour and transfer on PVT basis

05% TCS

Tentative Itinerary

Day Service

1st Day (29 Oct) KLIA / KLIA2 - IN - Airport Arrival Transfer 1-Van 10 Seater

KL Half day City Tour - Return Transfers 1-Van 10 Seater

Kuala Lumpur KL Tower Observation Deck

2nd Day (30 Oct)

Kuala Lumpur - Full day genting day tour1-Van 10 Seater

Kuala Lumpur Enroute Batu Cave 20 minutes photostop

Genting Highlands Genting Cable Car 2 way

3rd Day (31 Oct)

KLIA / KLIA2 - OUT - Airport Departure Transfer 1-Van 10 Seater

Exclusions

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)
- Hotel City Taxes
- Early Check-in or Late Check-out (Standard Check In Time 03:00 Pm & Check Out Time 11:00 Am)

Note: The flight fare and land package cost is separate and is subject to availability

Payment Policy

60+ Days from DOT - Non-refundable component + 25% of land package
45 to 60 Days from DOT - Non-refundable component + 50% of land package
30 to 45 Days from DOT - Non-refundable component + 80% of land package
30 days from DOT - 100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Bank Details

| Bank Name | HDFC Bank LTD |
|--------------|--|
| Account No | 59210000002222 |
| Name | SHIPRA TRAVELS PVT LTD |
| IFSC CODE | HDFC0001321 |
| Branch | SWASTIK VIHAR, Panchkula |
| Payment Link | https://www.travanya.com/make-payment/ |

Note: Full payment of Flight ticket is required before issuance

Cancellation Policy

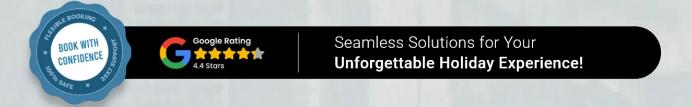
30+ Days from DOT - Non-refundable Component
30 to 15 Days from DOT - Non-refundable component + 50% of land package
15 to 7 Days from DOT - Non-refundable component + 75% of land package
15 days from DOT - 100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.

- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- · We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



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