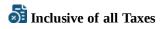


Total Package Cost @ INR 38,100 Per Person x 8

FOR FAMILY TRAVELLING TOGETHER

Sent by: Garima Bhatt



09th November 2024-12th November 2024

Dear Sir/Ma'am,

Greetings from Travanya.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

Travel Details

Destination	Malaysia
Duration	04 Night 05 Days
No. of People	8 Adults
Date	09th November 2024-12th November 2024

Flights

Flight Cost @ INR 19500 Per Person x 8

Air Asia	Air Asia AK - 12	23:30 Fri, 8 Nov, 24 Chennai	03 Hrs 50 Mins Non stop	05:50 Sat, 9 Nov, 24 Kuala Lumpur Next Day
Air Asia	Air Asia AK - 13	21:30 Tue, 12 Nov, 24 Kuala Lumpur	03 Hrs 55 Mins Non stop	22:55 Tue, 12 Nov, 24 Chennai

Hotel Details

Option 1

Only Land Package cost: - @INR 18600/- Per Person

Destination	Hotel	Rooming	No. of Nights	Meal Plan	Remarks
Kuala Lumpur	Metro Star Hotel 3*/ Similar	Standard Room	02 Night	Breakfast	Land Package Cost @ INR 18600 Per Person x 8
Genting	First World Hotel	Y 5 Deluxe	01 Night	Breakfast	

Package Inclusions

• 02 nights accommodation at hotel in Kuala Lumpur

- 01 night accommodation at hotel in Genting Highland
- Daily breakfast
- Half Day Kulalumpur City Tour on seat-in-coach basis
- Enroute Batu Caves + 02 Way Cable Car
- Inter Hotel Transfer on Private Basis
- All tours on seat-in-coach basis
- Return airport transfers on Private basis
- TCS 5%

Tentative Itinerary

Day 01: Arrival in Malaysia + Check in Hotel

Day 02: Half Day Kulalumpur City Tour on seat-in-coach basis

Day 03: Inter Hotel transfer from Kuala Lumpur - Genting Highland tour + Enroute Batu Caves + 02 Way Cable Car

Day 04: Departure Transfer from Genting Hotel - Kuala Lumpur Airport

Exclusions

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)
- Hotel City taxes

Note: The flight fare and land package cost is separate and is subject to availability

Payment Policy

60+ Days from DOT -	Non-refundable component + 25% of land package
45 to 60 Days from DOT -	Non-refundable component + 50% of land package
30 to 45 Days from DOT -	Non-refundable component + 80% of land package
30 days from DOT -	100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Bank Details

Bank Name	HDFC Bank LTD
Account No	59210000002222

Name	SHIPRA TRAVELS PVT LTD	
IFSC CODE	HDFC0001321	
Branch	SWASTIK VIHAR, Panchkula	
Payment Link	https://www.travanya.com/make-payment/	

Note: Full payment of Flight ticket is required before issuance

Cancellation Policy

30+ Days from DOT - Non-refundable Component
30 to 15 Days from DOT - Non-refundable component + 50% of land package
15 to 7 Days from DOT - Non-refundable component + 75% of land package
15 days from DOT - 100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.





Seamless Solutions for Your Unforgettable Holiday Experience!