



Dear Sir/Ma'am,

Greetings from travanya...!!!!!!

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

Travel Details: -

Destination	Singapore Malaysia holiday package
Duration	06 Nights / 07 Days
No. of People	03 adults + 01 child
Date	15 May 2025 – 21 May 2025

Flight details: -



Singapore Airlines
SQ - 509

11:35 Thu, 15 May, 25
Bangalore , Terminal 2

04 Hrs 55 Mins
Non stop

19:00 Thu, 15 May, 25
Singapore , Terminal 0



Malaysia Airlines
MH - 104

09:00 Wed, 21 May, 25
Kuala Lumpur , Terminal 1

04 Hrs 20 Mins
Non stop

10:50 Wed, 21 May, 25
Bangalore , Terminal 2

Hotel details: -

Option: - 01

Total package cost: - @INR 1,09,741/- per adult on double sharing & @INR 1,02,407/- per child including TCS & GST

Destination	Hotel Name	Rooming	Meal Plan	No. of nights
Singapore	Value Hotel Thomson or similar	Superior room	Breakfast, lunch & Dinner	03 nights
Kuala Lumpur	Cosmo hotel or similar	Deluxe room	Breakfast, lunch & Dinner	03 night

For Any Queries Reach us @ +91-800-023-5865

Option: - 02

Total package cost: - @INR 1,14,913/- per adult on double sharing & @INR 1,09,015/- per child including TCS & GST

Destination	Hotel Name	Rooming	Meal Plan	No. of nights
Singapore	V Hotel Lavender or similar	Superior room	Breakfast, lunch & Dinner	03 nights
Kuala Lumpur	Furama Bukit Bintang or similar	Superior room	Breakfast, lunch & Dinner	03 night

Inclusions: -

- Singapore Hopping ** PVT Basis **
- Night Safari with Dinner at Ulu Ulu Restaurant ** PVT Basis ** (Complimentary Animal Show + Tram Ride + ULU
- ULU DINNER @ NIGHT SAFARI + Night Safari)
- Sentosa Saver (luge3+cc+wot) ** PVT Basis ** (Cable Car (Mount Faber Line) + Luge & Skyline (3 Rides) 11am03pm + Wings of Time (07.40 Pm))
- Gardens by The Bay - 2 Conservatories ** PVT Basis ** (Cloud Forest (this dome featuring Jurassic World: The
- Experience from 29-May onwards) + Flower Dome)
- Lunch & Dinner
- Visa Included

Transfers: -

- Arrival / Departure Transfers (Private basis)
- Tour Transfers - Gardens by The Bay - 2 Conservatories, Night Safari with Dinner at Ulu Ulu Restaurant, Sentosa
- Saver (luge3+cc+wot), Singapore Hopping (Private basis)
- Meal Transfers (Private basis)

Singapore to Malaysia by coach

- Malaysia Inclusions
- Kuala Lumpur Night Tour with Dinner + Petronas Twin Towers ** PVT Basis **
- Genting Full Day Tour Enroute Batu Caves + Two Way Cable Car + Indoor Theme Park One Day Pass ** PVT Basis ** (INFO - Sky world Outdoor Theme Park closed on Tuesday. Tickets to be purchased by own.)
- Lunch & Dinner

Transfers: -

- Arrival / Departure Transfers (Private basis)
- Tour Transfers - Genting Full Day Tour Enroute Batu Caves + Two Way Cable Car + Indoor Theme Park One Day Pass, Kuala Lumpur Night Tour with Dinner + Petronas Twin Towers (Private basis)
- Meal Transfers (Private basis)

Exclusions:

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)

For Any Queries Reach us @ +91-800-023-5865

- Hotel City Taxes
- Early Check-in or Late Check-out

Note: The flight fare and land package cost are separate and is subject to availability

Payment Policy

60+ Days from DOT	-	Non-refundable component + 25% of land package
45 to 60 Days from DOT	-	Non-refundable component + 50% of land package
30 to 45 Days from DOT	-	Non-refundable component + 80% of land package
30 days from DOT	-	100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Payment Link

<https://www.travanya.com/make-payment/>

Cancellation Policy

30+ Days from DOT	-	Non-refundable Component
30 to 15 Days from DOT	-	Non-refundable component + 50% of land package
15 to 7 Days from DOT	-	Non-refundable component + 75% of land package
15 days from DOT	-	100% of Package Cost

Note: Travel Insurance is non-refundable after issuance

Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is

For Any Queries Reach us @ +91-800-023-5865

subject to availability.

- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



Seamless Solutions for Your
Unforgettable Holiday Experience!