



Hotel Booking Voucher

Shipra Travels Pvt Ltd
Plot No. 16, 2nd Floor, Hsiidc It
Park, , Sector-22, Panchkula
Panchkula, India
Pin: 134109
Tel: 7018661281

Booking Details:

Emergency No: +1 321 203 5026
+91 79 66176000

HOTEL NAME

Verdant Hill Hotel Kuala Lumpur

6 Changkat Raja Chulan, Bukit Ceylon, 50200 Kuala Lumpur, Selangor

CITY / COUNTRY

Kuala Lumpur, Malaysia

BOOKING ID

REZ6763AD21

LEAD GUEST & RESIDENCY / NATIONALITY

Ramesh Kumar Verma

Indian

ROOM(S) / NIGHT(S)

1 / 2

CHECK-IN

24-Dec-2024

CHECK-OUT

26-Dec-2024

Room No	Room Type / Board Basis	Guest Name	Adult(s)	Children
1	Deluxe Queen, 1 Queen Bed (Free self parking, Free WiFi-Breakfast)	Mr. Ramesh Kumar Verma Ms. Shobha Devi	2	NA

[fingerprint]

Check-in/Check-out Timings & Policies

- The usual check-in time is 2:00 PM hours however this might vary from hotel to hotel and with different destinations.
- Rooms may not be available for early check-in, unless especially required in advance. However, luggage may be deposited at the hotel reception and collected once the room is allotted.
- Note that reservation may be canceled automatically after 18:00 hours if hotel is not informed about the approximate time of late arrivals.
- The usual checkout time is at 12:00 hours however this might vary from hotel to hotel and with different destinations. Any late checkout may involve additional charges. Please check with the hotel reception in advance.
- For any specific queries related to a particular hotel, kindly reach out to local support team for further assistance.

Nationality & Domicile

Passenger travelling to destination where guest is holding a local residency; Booking should be searched with Country of Residence as Nationality in order to avail the valid rates. (i.e. Indian National holding UAE Residence Permit should select Emirati as nationality for search). In case of wrong residency or nationality selected by user at the time of booking; the supplement charges may be applicable and need to be paid directly to the hotel by guest on check in/check out. Additional supplement charges may be charged by the Hotel (which the Guest have to pay directly at the hotel) If the lead guest Nationality is different than the Nationality of the other accompanied guests. For more details you can reach out to our operation Team for clarification.

Booking Notes

Booking payable as per reservation details. Please collect all extras directly from clients prior to departure. All vouchers issued are on the condition that all arrangements operated by person or bodies are made as agents only and that they shall not be responsible for any damage, loss, injury, delay or inconvenience caused to passengers as a result of any such arrangements. We will not accept any responsibility for additional expenses due to the changes or delays in air, road, rail, sea or indeed any other causes, all such expenses will have to be borne by passengers.

Important Notes & Conditions

1 Queen Bed 312 sq feet Internet - Free WiFi Entertainment - Flat-screen TV with cable channels Food & Drink - Refrigerator, minibar (fees may apply), coffee/tea maker, and electric kettle Sleep - Bed sheets Bathroom - Private bathroom, shower, bathrobes, and slippers Practical - Safe, desk, and wardrobe or closet Comfort - Air conditioning and daily housekeeping Non-Smoking Check In Instruction : Extra-person charges may apply and vary depending on property policy Government-issued photo identification and a credit card, debit card, or cash deposit may be required at check-in for incidental charges Special requests are subject to availability upon check-in and may incur additional charges; special requests cannot be guaranteed This property accepts credit cards, debit cards, and cash Safety features at this property include a fire extinguisher Special Check In Instruction : This property doesn't offer after-hours check-in. Front desk staff will greet guests on arrival. Mandatory Fee : You'll be asked to pay the following charges at the property. Fees may include applicable taxes: Deposit: MYR 100.00 per night Optional Fee : Fee for buffet breakfast: approximately MYR 30 for adults and MYR 20 for children Early check-in is available for a fee (subject to availability) Late check-out is available for a fee (subject to availability) The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change. Up to 2 children 12 years old and younger stay free when occupying the parent or guardian's room, using existing bedding. Check In Start Time : 2:00 PM Check In End Time : midnight Min Age : 21 Check Out Time : 12:00 PM Bed type : The choice of bed type is subject to availability and will be assigned by the hotel on check-in. This hotel inventory is part of a package and should not to be sold individually to your clients. you will have to bundle this inventory with a Transfer, Air, Insurance or Sightseeing booking to create a package. You confirm and agree that you will provide us a proof of this additional service when requested. Valid from 01st September 2017 Important Information for Destination Malaysia : With Effect From 01st September 2017, Malaysian Federal Government will be imposing a 'Tourism Tax' of RM 10.00 per room per night to Non-Malaysian Nationalities on all types of Hotel/Accommodation bookings, which will be directly collected from the guest(s) by the hotel at the time of Check- In/Out. Effective 01st September 2018, the Malaysian government have introduced Sales and Service Tax (SST) to replace Goods & Service Tax. Under the SST regime 6% service tax would be applied on the hotel accommodation stay. Please be informed that our prices are without Sales and Service Tax (SST) and hence SST will be collected from customers directly by the hotel upon their arrival/departure. All promotion/sale rates are restrictive fares and are non-refundable. Certain promotion/sale rates do not permit cancellations or any changes in the existing booking even though if such bookings are refundable. New Rates/Promotion/offer are applicable for new bookings only , Existing booking/bookings Cancelled and re-booked with same hotel under same guest name/check in check out dates is not allowed. Rezlive.com will not be responsible if hotel denies to accept re-booked reservation. Any reservation booked on triple occupancy for an adult or along with child does not guarantee any extra bed/breakfast in the room until and unless stated in the room type. 11 year and above child will be considered as adult, it is recommended to book 11 yrs. and above as an adult to avoid any extra charges at the hotel. Policies regarding children may vary from one hotel to another, kindly check with our operations team for more clarity. Child policy & count : Please ensure all details, including 'Child Age' and 'Number of Children,' are accurate when making your booking. Hotels and all other facilities like Theme Parks, Restaurants, etc., reserve the right to deny services or apply additional charges related to these details if inaccurate details are mentioned. Please enter the first and last name of the guests exactly as it appears on a valid ID (which will be presented at the time of check-in). Any discrepancy between the booked name and the ID provided at check-in may result in the hotel denying the check-in. kindly note that once a reservation is booked, there will be limited possibilities for name amendments. Additionally, the hotel may not accept an amended name.

Note : Check your Reservation details carefully and inform us immediately. if you need any further clarification, please do not hesitate to contact us.