

Dear Sir/Ma'am,

Greetings from Travanya Holidays Venture of Shipra Travels.



Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

**Travel Details: -**

<b>Destination</b>	Seasonal Malaysia Holiday Package
<b>Duration</b>	03 Nights / 04 Days
<b>No. of People</b>	02 Adults
<b>Date</b>	10 <sup>TH</sup> Jun 2024 to 13 <sup>th</sup> Jun 2024
<b>Total Cost</b>	@INR – 39,500/- per person with 3* hotel @INR – 40,050/- per person with 4* hotel

**Flight Details: - Cost @22,250/ Per Person with 07 kg + 10 kg baggage allowance**

 Malaysia Airlines MH - 193	<b>00:40</b> Bangalore Mon, 10 Jun, 24 Terminal 2	<b>07:25</b> Kuala Lumpur Mon, 10 Jun, 24 Terminal 1	04 Hrs 15 Mins Non stop
 Malaysia Airlines MH - 192	<b>22:00</b> Kuala Lumpur Thu, 13 Jun, 24 Terminal 1	<b>23:45</b> Bangalore Thu, 13 Jun, 24 Terminal 2	04 Hrs 15 Mins Non stop

### Hotel Details:

**Land Package cost:** - @INR 15,250/- Per Person on double sharing

Destination	Hotel	Room	No of Nights	Meal
Kuala Lumpur	Metro Hotel Bukit Bintang	Standard Room	03 Nights	Breakfast

Option 02:

**Land Package cost:** - @INR 17,800/- Per Person on double sharing

Destination	Hotel	Room	No of Nights	Meal
Kuala Lumpur	Furama Bukit Bintang – 4*	Standard Room	03 Nights	Breakfast

### Package Inclusions

- 03 nights' accommodation with above mentioned hotels
- Return airport transfers
- Half Day Kuala Lumpur city tour with KL Tower
- Genting Full Day Tour Enroute Batu Caves + One Way Cable Car with Indoor Theme Park
- TCS 5% included
- All tours and transfer are on SIC Basis

### Exclusions: -

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)

**Note:** The flight fare and land package cost is separate and is subject to availability

### Payment Policy

60+ Days from DOT	-	Non-refundable component + 25% of land package
45 to 60 Days from DOT-		Non-refundable component + 50% of land package
30to 45 Days from DOT-		Non-refundable component + 80% of land package
30 days from DOT	-	100% of Package Cost

**Note:** Full payment of Flight ticket is required before issuance.

**For Any Queries Reach us @ +91-800-023-5865**

**Payment Link**

<https://www.travanya.com/make-payment/>

**Bank Details**

Bank Name	HDFC Bank LTD
Account No	59210000002222
Name	SHIPRA TRAVELS PVT LTD
IFSC CODE	HDFC0001321
Branch	SWASTIK VIHAR, Panchkula

**Cancellation Policy**

30+ Days from DOT	-	Non-refundable Component
30 to 15 Days from DOT	-	Non-refundable component + 50% of land package
15 to 7 Days from DOT	-	Non-refundable component + 75% of land package
15 days from DOT	-	100% of Package Cost

**Note:** Travel Insurance is non-refundable after issuance

**Terms & Conditions**

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.



- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



Seamless Solutions for Your  
**Unforgettable Holiday Experience!**

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