

Dear Sir/Ma'am,

Greetings from Travanya.com !!

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

Travel Details: -

Destination	Malaysia Holiday Package
Duration	03 Nights / 04 Days
No. of People	06 Adults + 01 Child
Date	18 Jun 2024 to 21 Jun 2024

Hotel & Sightseeing's details:

Land package cost : @INR 18,800/- per person on Double sharing basis and @INR 12,000/- child (excluding flight fare)

Destination	Hotel	Rooming	No. of Nights	Meal Plan
Kuala Lumpur	Arenaa Star Hotel 3*/ Similar	Deluxe Star Room	03 Nights	Breakfast

Inclusions: -

- **03 nights'** accommodation with above mentioned hotel
- Daily breakfast in hotel
- Kuala Lumpur Night City Tour with Dinner
- Genting Full Day Tour Enroute Batu Caves + One Way Cable Car with Indoor Theme Park
- Return airport transfers – Kuala Lumpur
- All tours and transfers on SIC basis
- TCS 5% included

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Exclusions: -

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Lunch/ Dinner Coupons will cost **INR 950/- per person per meal**
- Full Day Sunway Lagoon Tour with 6 theme park tickets **INR 4,500/- per person and INR 3,740/- child**
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)

Note: The flight fare and land package cost is separate and is subject to availability

Payment Policy

60+ Days from DOT	-	Non-refundable component + 25% of land package
45 to 60 Days from DOT	-	Non-refundable component + 50% of land package
30 to 45 Days from DOT	-	Non-refundable component + 80% of land package
30 days from DOT	-	100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Payment Link <https://www.travanya.com/make-payment/>

Bank Details

Bank Name	HDFC Bank LTD
Account No	59210000002222
Name	SHIPRA TRAVELS PVT LTD
IFSC CODE	HDFC0001321
Branch	SWASTIK VIHAR, Panchkula

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Cancellation Policy

30+ Days from DOT	-	Non-refundable Component
30 to 15 Days from DOT	-	Non-refundable component + 50% of land package
15 to 7 Days from DOT	-	Non-refundable component + 75% of land package
15 days from DOT	-	100% of Package Cost

Note: Travel Insurance is non-refundable after issuance.

Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy.
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



Seamless Solutions for Your
Unforgettable Holiday Experience!

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