

Dear Sir/Ma'am,

Greetings from Travanya.com

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

**Travel Details: -**

Destination	Malaysia Holiday Package
Duration	06 Nights / 07 Days
No. of People	02 Adults + 01 Child (13yrs)
Date	22 <sup>nd</sup> May 2024 to 28 <sup>th</sup> May 2024
Total Cost	@2,02,600/- (incl. Airfare, Accommodation, Tours and Transfers, Taxes)

**Flight Details:**

**Total Flight fare: @INR 34,500/- per person (incl. 20kg check-in Baggage for one Passenger in return flight)**



Air Asia  
AK - 38

**23:55**

Cochin  
Tue, 21 May, 24

**09:30**

Johor Bahru  
Wed, 22 May, 24  
Next Day

07 Hrs 05 Mins

1 stop, via Kuala Lu...



Air Asia  
AK - 39

**21:45**

Kuala Lumpur  
Tue, 28 May, 24

**23:15**

Cochin  
Tue, 28 May, 24

04 Hrs 00 Mins

Non stop

### Hotel and Sightseeing's detail-

Only Land Package cost: - @INR 30,500/- Per Person

Destination	Hotel (3*)	Rooming	No. of Nights	Meal Plan
Johor Bahru	<b>Grand Hallmark Hotel (3*)</b>	Superior Triple Room	02	Breakfast
Kuala Lumpur	<b>Arenaa Star Hotel (3*)</b>	Family Room	04	Breakfast

### Inclusions :-

- **06 Nights** Accommodation with above mentioned hotels
- Legoland Theme Park Tour with Tickets
- Kuala Lumpur City Tour with KL Tower Observation Deck
- One Day Legoland Theme Park with Tickets and Transfers
- Kuala Lumpur Night Tour + KL Tower Observation Deck
- Genting Full Day Tour Enroute Batu Caves + Two Way Cable Car + Outdoor Theme Park One Day Pass
- Aquaria KLCC Tour
- Tours and Transfers on SIC and PVT Basis both

### Day Wise Itinerary :-

- **Day 01** :- Transfer from Johor Bahru Airport to Hotel + Overnight Stay at Hotel
- **Day 02** :- Legoland Theme Park Tour with Tickets
- **Day 03** :- Transfers from Johor Bahru Hotel to Kuala Lumpur Hotel
- **Day 04** :- Genting Highland Full Day Tour enroute Batu Caves
- **Day 05** :- Day at Leisure + Kuala Lumpur Night City Tour with KL Tower
- **Day 06** :- Aquaria KLCC Private Tour
- **Day 07** :- Transfers from KL Hotel to KL Airport for the Night Flight Departure

**Exclusions :-**

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)

**Note:** The flight fare and land package cost is separate and is subject to availability

**Payment Policy**

60+ Days from DOT	-	Non-refundable component + 25% of land package
45 to 60 Days from DOT	-	Non-refundable component + 50% of land package
30 to 45 Days from DOT	-	Non-refundable component + 80% of land package
30 days from DOT	-	100% of Package Cost

**Note:** Full payment of Flight ticket is required before issuance

**Payment Link**

<https://www.travanya.com/make-payment/>

**Bank Details**

Bank Name	HDFC Bank LTD
Account No	59210000002222
Name	SHIPRA TRAVELS PVT LTD
IFSC CODE	HDFC0001321
Branch	SWASTIK VIHAR, Panchkula

### **Cancellation Policy**

30+ Days from DOT	-	Non-refundable Component
30 to 15 Days from DOT	-	Non-refundable component + 50% of land package
15 to 7 Days from DOT	-	Non-refundable component + 75% of land package
15 days from DOT	-	100% of Package Cost

**Note:** Travel Insurance is non-refundable after issuance.

### **Terms & Conditions**

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy.
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



Seamless Solutions for Your  
**Unforgettable Holiday Experience!**