

# Hi Lisha,

## Your trip to

# Singapore

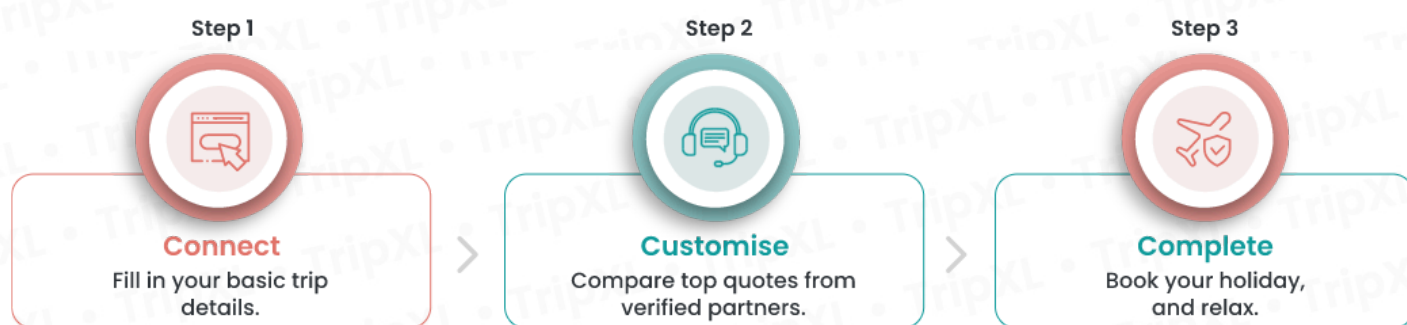
## 4N 5D holiday package to Singapore

4N Singapore

Trip Starts on 1st August 2025

### About TripXL

TripXL is a global holiday marketplace that connects travelers with an established network of verified travel agents and service providers, seamlessly. Our platform simplifies the holiday planning process by offering multiple competitive quotes for every travel request, empowering and enabling customers to compare, and select the most feasible option based on their budget and preference. With TripXL, travelers get to explore diverse destinations, accommodations, activities, and expert-curated packages—all on a single unified platform.



### Why Book with TripXL

At TripXL, we prioritise transparency, trust, and service excellence for our customers. We collaborate and partner exclusively with verified and certified travel experts to ensure that a promise made is a promise delivered. From the initial quote to the completion of a journey, TripXL is committed to ensure a seamless, reliable, and memorable travel experience. Planning a perfect holiday now is not only effortless but it is guaranteed to be exceptional with TripXL – your partner in travel.



#### Verified Travel Partners

Trustworthy & reliable



#### 100% Customized Trips

Tailor-made for you



#### 24/7 Support

Always here to help

Total Cost Including Tax

₹ 1,21,759

For 3 Adults | 1 Child



Flights



**Chennai → Singapore** Fri, Aug 1st 2025



6E-1025 ✈-320  
Economy  
CB:T 9 seat(s) left

Aug 1, Fri, 06:25  
Chennai, India  
Chennai Arpt  
Terminal 2

Non-Stop

4h 25m

Aug 1, Fri, 13:20  
Singapore, Singapore  
Changi Intl Arpt  
Terminal 2

**Singapore → Chennai** Tue, Aug 5th 2025



6E-1026 ✈-320  
Economy  
CB:T 9 seat(s) left

Aug 5, Tue, 14:20  
Singapore, Singapore  
Changi Intl Arpt  
Terminal 2

Non-Stop

4h 5m

Aug 5, Tue, 15:55  
Chennai, India  
Chennai Arpt  
Terminal 2

Price: Rs. 14,859.00 per adult & Rs. 14,029.00 per child

FYI: Flight price is not included in the package cost.



## Hotels

### Day 1 Fri, 01 Aug 2025



#### BOSS Singapore

★ 4 star

Superior Double Room Only

Check-in  
2:00 AM

Check-out  
11:00 AM

Rooms  
1

Meals Included:

Breakfast

### Day 2 Sat, 02 Aug 2025



#### BOSS Singapore

★ 4 star

Superior Double Room Only

Check-in  
2:00 AM

Check-out  
11:00 AM

Rooms  
1

Meals Included:

Breakfast



## Day 3 Sun, 03 Aug 2025



### BOSS Singapore

★ 4 star

Superior Double Room Only

Check-in  
2:00 AM

Check-out  
11:00 AM

Rooms  
1

Meals Included:

 Breakfast

## Day 4 Mon, 04 Aug 2025



### BOSS Singapore

★ 4 star

Superior Double Room Only

Check-in  
2:00 AM

Check-out  
11:00 AM

Rooms  
1

Meals Included:

 Breakfast

## Day Wise Itinerary

### Day 1 Fri, 01 Aug 2025

#### Arrival in Singapore – Check-in (As per the flight time)

On arrival at Singapore Airport, meet our representative and get transferred to the hotel. (Check in time 2pm). At night if you have time, you can visit the Clarke Quay, it's an area bustling with eateries and lights. You can have dinner there and return back to your hotel to stay.

### Day 2 Sat, 02 Aug 2025

#### Full Day Universal Studios Tour (Starts at 8:30 am (Duration: 10 hrs)

Go beyond the screen and jump into the action at Universal Studios Singapore on Sentosa Island. Explore themed areas based on your favorite films, buckle into thrilling rides that make you feel like the star of your very own blockbuster hit, and find out how movie makers create stunning visual effects. Step into a world filled with characters and sets from animated flicks and high-octane hits as you arrive in Universal Studios Singapore. Get greeted like fairy-tale royalty by Shrek and Princess Fiona in the land Far Far Away, scale the walls of The Lost World to explore precious stones and fossilized insects, and join your favorite



Madagascar characters aboard a wet-and-wild boat ride. In Sci-Fi City, experience intergalactic battles, then stroll through streets flanked by brownstones and bodegas in New York. Check out the stars of Hollywood's Walk of Fame and look for mummies in Ancient Egypt. With 7 different themed areas to explore and 24 different rides to hop on, Universal Studios Singapore offers a slice of the silver screen that everyone can enjoy.

## Day 3 Sun, 03 Aug 2025

### Half Day City Tour (Starts at 9:45 am (Duration: 4 hrs) – Noon Till Sunset At Sentosa (Starts at 1:45 pm (Duration: 6.5 hrs)

After breakfast proceed for the Singapore Half Day City Tour. Drive across the Civic District, Orchard Road, Singapore's entertainment hub, Little India from where you can buy various products of Indian origin and Chinatown, Chinese heritage centre. Get clicked with the Merlion Park, Singapore's most famous tourist spot and enjoy the view of Marina Bay. Discover the famous sights and attractions of Singapore's renowned resort island, Sentosa. Upon arrival at Mount Faber, enjoy a bird's-eye view of Singapore's bustling city scape and offshore islands atop its 340-foot (104-m) summit, and then take a panoramic cable car ride to renowned Sentosa Island. Surrounded with lush tropical greenery, Butterfly Park & Insect Kingdom showcases the stunning beauties of a different variety of beautiful butterflies and interesting insects. For the grand finale, travel to Siloso Beach and enter the fantastic show Wings of Time. Watch how a mystical bird-like creature finds his way back home with beautiful lights, sound, laser, and fireworks in the backdrop as you enjoy the best view from your reserved seating. Half Day Sentosa – Seat in Coach (One way cable car + Wings of Time + Madame Tussauds (4 in 1 combo) including Images of Singapore, Spirit of Singapore Boat Ride, Ultimate Film Star)

## Day 4 Mon, 04 Aug 2025

### Night Safari with Tram Ride (Starts at 5:15 pm (Duration: 4 hrs)

Come and experience the night life with a difference. The world's first wildlife park built for visits at night, the Night Safari is not like any ordinary zoo illuminated by the night or a modern version of nocturnal houses found in many zoos around the globe. Nestled in 40 hectares of lush secondary forest, the Night Safari offers guests the unique experience of exploring wildlife in a tropical jungle at night.

## Day 5 Tue, 05 Aug 2025

### Departure from Singapore (As per the flight time)

After check out, please meet our representative who will transfer you to the airport



## Inclusions

- ✓ TCS (Tax Collected at Source)
- ✓ Visa
- ✓ Breakfast
- ✓ Cab for Sightseeing on SIC basis
- ✓ GST (Goods & Services Tax)
- ✓ Accommodation
- ✓ Travel Insurance Complimentary
- ✓ Transfer from Singapore Airport to Singapore Hotel – Private Basis
- ✓ Night Safari with Tram Ride
- ✓ Half Day City Tour
- ✓ Sentosa Island – Cable Car + Wings of Time + Madame Tussauds(4 in 1)
- ✓ Universal Studios
- ✓ Transfer from Singapore Hotel to Singapore Airport – Private Basis

## Exclusions

- ✗ Dinner
- ✗ Lunch
- ✗ Cab for Sightseeing on Pvt Basis
- ✗ Flights

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## Destination Terms & Conditions

Dear Customer,

We thank you for choosing us as your travel services provider for your upcoming holiday. The following terms, conditions, and travel-related advisories are issued in the interest of transparency, passenger safety, and smooth operational coordination. Your acceptance of the travel booking shall constitute deemed acceptance of the following clauses:

- Travel bookings will be confirmed strictly upon the receipt of 100% payment in advance, or as per the mutually agreed installment schedule. Any delay in payment may result in service unavailability or revised pricing. All travel services are subject to availability at the time of final confirmation.
- The traveller shall be punctual for all scheduled transfers, check-ins, activities, and reporting slots. Services missed due to delay, illness, or negligence shall be forfeited without refund.
- No refunds or alternate services shall be provided for missed activities due to the traveller's personal choices, illness, or change of mind.
- In the event of a medical emergency, all hospitalisation, treatment, and repatriation costs shall be borne exclusively by the traveller. It is mandatory that the traveller procure comprehensive overseas travel insurance before departure.
- The service provider operates solely as a facilitator between the traveller and airlines, hoteliers, ground handlers, ferry operators, cruise lines, and other contractors. Any service lapse or deficiency by such parties shall not render the facilitator liable.



- The traveller shall indemnify and hold harmless the service provider against all claims, demands, costs, losses, or legal liabilities arising from breach of these terms, misrepresentation, or non-compliance with local laws.

**SINGAPORE-SPECIFIC TERMS**

- The traveller affirms that all bookings made for travel to Singapore, including all main city areas and islands such as Sentosa, Kusu Island, Lazarus Island, St. John's Island, and Pulau Ubin, covering accommodation, transportation, sightseeing, cruise and ferry services, visa facilitation, and related services, shall be deemed confirmed only upon receipt of complete advance payment.
- The traveller shall be solely responsible for ensuring possession of a valid passport (minimum six months validity) and for compliance with immigration, customs, health, and safety protocols of the Republic of Singapore. Any denial of entry due to documentation failure or misrepresentation shall not be attributable to the service provider.
- The traveller shall pay, wherever applicable, all local levies such as Tourism Tax and Environmental Fees imposed by Singapore authorities, directly at the hotel or point of collection, unless stated otherwise in writing.
- Hotel security deposits, which are mandatory in most properties, must be paid by the traveller directly at check-in and shall be refunded by the hotel as per its terms.
- Embarkation for cruises from terminals such as Marina Bay Cruise Centre must strictly adhere to reporting time and immigration protocols. Boarding denied due to late arrival or documentation issues shall not be refunded or rescheduled.
- The traveller undertakes to follow all local laws and public regulations of Singapore, including but not limited to bans on spitting, littering, chewing gum, jaywalking, public smoking, or inappropriate dress at religious places. Any penalties arising from breach of local law shall be borne solely by the traveller.
- Major tourist attractions in Singapore include Universal Studios, Gardens by the Bay (Flower Dome, Cloud Forest, Floral Fantasy), Marina Bay Sands SkyPark, Merlion Park, Sentosa Island (SEA Aquarium, Adventure Cove, Madame Tussauds, Skyline Luge, Wings of Time, Cable Car), Singapore Flyer, Night Safari, River Wonders, Bird Paradise, Singapore Zoo, ArtScience Museum, National Gallery, Singapore Botanic Gardens (UNESCO Site), Orchard Road, Chinatown, Clarke Quay, Little India, East Coast Park, and various southern islands. Entry to such sites may be regulated by scheduled time slots, weather-related closures, or operational restrictions.
- All ferry, cable car, or cruise-based transfers to or from Singapore islands are weather and marine-authority dependent. Cancellations, delays, or rerouting shall not be eligible for refund.
- All ground transport provided under the booking shall be on a fixed itinerary basis. Any delay in reporting by the traveller shall result in loss of service without refund or replacement.
- Internet, mobile signal, and Wi-Fi connectivity may be poor or absent in offshore island zones. The service provider shall not be responsible for non-availability of such services.
- Food inclusions are subject to regional availability. While Singapore offers a wide variety of international cuisines, specific meal preferences such as Indian, Jain, vegetarian, vegan, halal, or gluten-free are not guaranteed. Such requests must be made in advance and are subject to availability at the respective restaurant or hotel. Travellers are advised to carry ready-to-eat alternatives if they have strict dietary needs. The service provider shall not be responsible for food dissatisfaction, unavailability, or allergic reactions.
- Visits to shopping areas such as Bugis Street, Mustafa Centre, Little India, and Chinatown are undertaken at the traveller's own discretion. The service provider shall not be held liable for product quality, pricing disputes, or theft during such activities.

**MALAYSIA-SPECIFIC TERMS**

- The traveller affirms that all bookings made for travel to Malaysia, including the mainland and islands such as Langkawi, Tioman, Redang, Pangkor, Penang, Perhentian, and Kapas, shall be confirmed only upon receipt of complete advance payment.
- The traveller is solely responsible for securing a valid passport and applicable visa. Any denial of visa, immigration clearance, or border entry shall not entitle the traveller to any refund or alternate service.
- All foreign nationals are liable to pay a Tourism Tax (TTx) of RM10 per room per night, directly at the hotel, unless specifically included in the booking agreement.



- Additional taxes, such as Island Entry Charges, Marine Park Conservation Fees, and cruise port levies, are applicable at Langkawi, Redang, Tioman, and other island gateways. These shall be paid by the traveller directly at entry points.
- Cruises originating from Langkawi or Penang are subject to local marine safety approvals. In the event of a weather warning or port order, sailings may be delayed, rerouted, or cancelled without compensation.
- All ferry and boat services to islands such as Redang, Tioman, Pangkor, and Perhentian are subject to maritime safety permissions and prevailing sea conditions. The traveller shall not seek refund or alternate services if such transfers are affected.
- Most hotels require a refundable security deposit. Refund timelines and deductions, if any, shall be governed entirely by the hotel's internal policies.
- Standard hotel check-in is from 3:00 PM and check-out is until 12:00 Noon. Requests for early check-in or late check-out are subject to availability and chargeable separately.
- Tourist access may be limited during religious observances such as Friday prayers. Alterations to itinerary made to accommodate local customs shall be binding.
- Major attractions include the Petronas Towers, KL Tower, Batu Caves, Genting Highlands (Resorts World, Sky Avenue, Skytropolis), Sunway Lagoon, Penang (George Town UNESCO Site, Batu Ferringhi), Cameron Highlands, Langkawi (SkyBridge, Cable Car, Underwater World), Melaka (Jonker Street, Dutch Square), Redang, Tioman, Pangkor, and the Perhentian Islands. Entry to such attractions may be affected by maintenance, natural events, or administrative notices.
- Optional activities like jungle trekking, diving, snorkelling, kayaking, and island-hopping are operated by third-party vendors. Participation is voluntary and at the traveller's own risk.
- Special food requests such as Indian, Jain, vegetarian, vegan, halal, or allergy-specific meals are difficult to honour in remote island destinations. The service provider does not guarantee availability of such meals and shall not be liable for dissatisfaction or adverse health effects. Travellers with dietary restrictions are advised to carry packaged or dry meals as backup.
- Mobile network and data services in islands are subject to local provider availability and may be unreliable. No complaints regarding digital inaccessibility shall be entertained.
- Local shopping trips (e.g., Central Market, Jalan Petaling, Langkawi Duty-Free, Jonker Walk) are at the traveller's risk. The service provider does not verify authenticity, pricing, or refund terms of any product purchased.

By proceeding with the booking and payment, the customer confirms that they have read, understood, and agreed to the above terms and advisories. These conditions shall be binding and enforceable and form an integral part of the agreed holiday package.

## General Terms & Conditions

These **Terms and Conditions** outline the agreement between **Trip Bouquet** (the "Travel Agent") and the individual/entity purchasing travel-related services ("Traveler").

- **Travel Agent:** Refers to Trip Bouquet, providing travel services including accommodations, transportation, tours.
- **Traveler:** Refers to the individual/entity booking travel-related services.
- **TripXL:** Platform operated by TripXL Holidays Pvt Ltd facilitating bookings and transactions.
- **Third-Party Service Providers:** Airlines, hotels, transportation providers included in the travel package.

**Acknowledgment:** By booking or utilizing any travel service, the Traveler explicitly acknowledges and agrees to comply with these Terms and Conditions.

The following Terms and Conditions are binding and govern all bookings, cancellations, amendments, refunds, responsibilities, and associated conditions:

### 1. Cancellation Charges

#### 1.1 Agent Cancellation Charges:



- **60 Days or More Before Travel Date:** 0% of total package cost.
- **45–59 Days Before Travel Date:** 25% of total package cost.
- **30–44 Days Before Travel Date:** 50% of total package cost.
- **15–29 Days Before Travel Date:** 75% of total package cost.
- **Less Than 14 Days Before Travel Date:** 100% of total package cost.

## 1.2 TripXL Cancellation Charges:

**TripXL Cancellation Charges:** In addition to the above, the following cancellation charges shall become immediately effective and applicable by the TripXL upon the Traveler making the initial payment for the booking:

- **INR 2500 (Indian Rupees Two Thousand Five Hundred only) per adult.**

By confirming the booking, the Traveler acknowledges and accepts the cancellation charges specified above as binding and enforceable, and agrees not to raise any objections, claims, or disputes regarding their applicability.

## 2. Non-Refundable Components

2.1 Certain components of the travel arrangements, including but not limited to airline tickets, visas, and hotel accommodations, which are governed by the non-refundable policies of Third-Party Service Providers, shall under no circumstances qualify for refunds.

2.2 The Traveler explicitly acknowledges and agrees that it is the Traveler's sole responsibility to inquire about, understand, and verify the refund eligibility and any associated non-refundable components of the services provided by the Travel Agent or any Third-Party Service Provider at the time of booking or confirmation.

2.3 The Travel Agent expressly disclaims all liability for refunds, reimbursements, claims, or disputes arising from or related to the non-refundable policies enforced by Third-Party Service Providers. These policies shall prevail over any contrary expectations, demands, or claims made by the Traveler and shall remain binding according to the terms agreed upon at the time of booking.

## 3. Refund Processing Time

3.1 Refunds, if applicable and subject to eligibility under these Terms and Conditions and the refund policies of Third-Party Service Providers, shall be processed within fifteen (15) business days from the date of receipt of a valid and complete cancellation request.

3.2 The timeline for processing refunds is contingent upon the Traveler providing all necessary documentation and information required by the Travel Agent to facilitate the refund process.

3.3 The Travel Agent shall not be liable for delays in refund processing caused by, including but not limited to:

- Actions or inactions of Third-Party Service Providers (e.g., airlines, hotels, tour operators);
- Processing delays by banking or financial institutions;
- Force majeure events or circumstances beyond the reasonable control of the Travel Agent.

3.4 Refunds shall be strictly limited to amounts deemed eligible under the applicable terms and conditions of the booking and relevant third-party refund policies. Travelers shall not be entitled to claim any additional compensation, damages, or reimbursement beyond such eligible amounts.

## 4. Cancellation Mode

4.1 All cancellation requests must be formally submitted exclusively through the TripXL platform.

4.2 Verbal or informal cancellation requests shall not be recognized or processed. Any refunds by the Travel Agent, if applicable, will only commence upon the Travel Agent's formal receipt of a documented cancellation request submitted by the Traveler through the TripXL platform.

## 5. Change in Cancellation Charges



5.1 Any modifications or adjustments to cancellation charges imposed by the Travel Agent shall be the sole responsibility of the Travel Agent. It shall be the duty of the Travel Agent to notify the Traveler directly of any such changes. TripXL shall bear no responsibility or liability for communicating, implementing, or enforcing Travel Agent-specific cancellation charge modifications, nor shall TripXL be held liable for any disputes, claims, or losses arising therefrom.

5.2 TripXL's responsibility is strictly limited to informing the Traveler of any changes made to TripXL's own cancellation charges, and under no circumstances shall it be construed as an agent or representative of the Travel Agent in relation to such modifications.

## **6. Force Majeure Events**

6.1 In the event that cancellations or disruptions arise due to force majeure events, including but not limited to natural disasters, pandemics, political unrest, or government-imposed travel restrictions, the Travel Agent shall not be deemed in breach of its obligations. Under such circumstances:

- The Travel Agent shall make reasonable commercial efforts to secure, where possible, a partial refund, travel credit, or rescheduling alternatives for the Traveler, subject to and strictly in accordance with the terms and conditions of the relevant Third-Party Service Providers.
- Any applicable refund or compensation shall be governed solely by the refund and cancellation policies of such Third-Party Service Providers.

6.2 The Travel Agent shall not be held liable under any circumstances for any direct, indirect, incidental, consequential, or special losses, damages, or expenses incurred by the Traveler as a result of force majeure events, including but not limited to diminished travel experience, emotional distress, or lost travel opportunities.

## **7. Amendments in Travel Plans**

7.1 Any request by the Traveler to amend travel dates or modify the package may be treated as a cancellation and will be subject to applicable cancellation charges unless explicitly stated otherwise in the booking terms.

7.2 The Travel Agent reserves the right to levy additional charges for rescheduling or modifying bookings based on supplier policies and administrative costs.

## **8. No-Show Policy**

8.1 Travelers who fail to check in or utilize the booked services on the scheduled date shall be deemed a "No-Show" and shall not be eligible for any refund.

8.2 In such cases, the total amount paid by the Traveler shall be forfeited, and the Travel Agent shall bear no liability for services unutilized by the Traveler.

## **9. Third-Party Supplier Terms**

9.1 Refunds and cancellations are subject to the terms and conditions of third-party service providers, such as airlines, hotels, or tour operators.

9.2 In cases where third-party supplier policies conflict with the Travel Agent's cancellation policy, the terms of the third-party service providers shall take precedence.

9.3 The Travel Agent shall not be held responsible for any delays, rejections, or non-payment of refunds caused by third-party suppliers, and such matters shall be handled as per their policies.

## **10. Cancellation Charges Dispute Resolution between**

10.1 Any disputes, claims, or disagreements arising from cancellation charges imposed by the Travel Agent shall be resolved exclusively between the Traveler and the Travel Agent. TripXL shall not be liable to mediate, intervene, or assume any responsibility for such disputes.



10.2 Notwithstanding the above, in the event that the cancellation charges imposed by the Travel Agent materially deviate from the cancellation terms and policies agreed upon at the time of booking, TripXL reserves the right, at its sole discretion, to intervene solely to ensure adherence to the agreed policies and to protect the integrity of the TripXL and the legitimate interests of the Traveler.

## 11. Limitation of Liability of TripXL

**11.1 Role of TripXL:** TripXL operates solely as a technology-enabled platform facilitating the booking of travel services offered by independent Travel Agents and service providers. TripXL does not own, operate, manage, or exercise control over the services or products delivered by such Travel Agents or Third-Party Service Providers. The Traveler acknowledges that TripXL is not a party to the contract for the provision of travel services, which exists solely between the Traveler and the respective Travel Agent or service provider.

**11.2 No Liability for Travel Agent or Third-Party Cancellation Charges:** TripXL shall not be liable for any cancellation fees, penalties, or deductions imposed by Travel Agents or Third-Party Service Providers. Such charges form a direct contractual relationship between the Traveler and the respective service provider, for which TripXL bears no responsibility.

**11.3 Limited Liability of TripXL:** In the unlikely event that TripXL is held liable in connection with the use of its platform, such liability shall be strictly limited to the actual commission received by TripXL for the specific booking that gave rise to the claim. Under no circumstance shall TripXL's total liability exceed this amount, irrespective of the form or cause of action.

**11.4 Commitments Limited to Documented Deliverables:** TripXL shall only recognize and rely upon the final quotation or invoice issued through the TripXL platform as the definitive record of the Travel Agent's service commitments. TripXL shall have no liability for, nor shall it intervene in, any disputes arising from verbal or informal commitments, representations, or agreements made directly between the Traveler and the Travel Agent outside the TripXL platform.

**11.5 No Liability for Consequential Damages:** TripXL shall not be held liable for any direct, indirect, incidental, special, exemplary, or consequential damages, including but not limited to:

- Financial losses or inconvenience resulting from cancellation charges or refund processing delays;
- Service deficiencies, misrepresentations, or disputes involving Travel Agents or Third-Party Service Providers;
- Rescheduling, delays, or service cancellations initiated by third parties;
- Situations arising from force majeure events, including but not limited to natural disasters, pandemics, war, civil unrest, or regulatory changes beyond TripXL's reasonable control.

## 12. Indemnification by Traveler to TripXL:

The Traveler agrees to indemnify, defend, and hold harmless TripXL, including its affiliates, officers, directors, employees, and agents, against any claims, demands, actions, liabilities, losses, damages, or expenses (including reasonable attorneys' fees) arising from:

- The Traveler's violation of these Terms and Conditions;
- Any actions, omissions, or defaults of Travel Agents or Third-Party Service Providers;
- Any claims, disputes, or proceedings relating to cancellation charges, refunds, or services booked via the TripXL platform.

This indemnification obligation shall survive the conclusion of travel services and/or the termination of the Traveler's agreement with TripXL.

## 13. Traveler Responsibility

**13.1 Review of Cancellation Terms:** The Traveler is responsible for carefully reviewing and understanding the cancellation terms, including those of the Travel Agent and TripXL, at the time of booking. TripXL shall not entertain claims arising from a Traveler's lack of awareness, misunderstanding, or non-compliance with these terms.

**13.2 Acknowledgment of Policies:** By completing a booking on the TripXL platform, the Traveler explicitly acknowledges and agrees to all applicable cancellation and refund policies as displayed during the booking process. Any deviation from these policies will not be considered unless formally approved by the Travel Agent or third-party service provider.



**13.3 Communication Responsibility:** The Traveler must communicate cancellation requests directly through the TripXL platform or as directed in the booking confirmation. Any informal or verbal requests made outside of the prescribed method will not be recognized by TripXL or the Travel Agent.

**13.4 Timely Submission of Requests:** It is the Traveler's responsibility to submit cancellation requests within the timeline specified in the cancellation policy. Failure to do so may result in additional charges, forfeiture of refunds, or denial of the request, for which TripXL shall bear no responsibility.

**13.5 Third-Party Supplier Terms:** The Traveler is required to familiarize themselves with and adhere to the terms and conditions of third-party suppliers, such as airlines, hotels, or tour operators, that form part of the travel package. TripXL is not liable for any disputes or non-compliance arising from the Traveler's failure to understand or follow these third-party policies.

**13.6 Dispute Resolution:** In case of any disputes regarding cancellation charges or refunds, the Traveler is expected to resolve the matter directly with the Travel Agent or third-party supplier. TripXL will only intervene if charges imposed by the Travel Agent are outside the agreed terms, as specified at the time of booking.

**13.7 Force Majeure Events:** The Traveler must acknowledge that force majeure events, such as natural disasters, pandemics, or government-imposed restrictions, may impact cancellations or refunds. Refunds in such cases are subject to the policies of third-party suppliers, and TripXL shall not be held liable for delays or denials beyond its control.

**Trip Bouquet**

★★★★★ | 6 trips sold

Your Holiday Consultant

**Kapil Kumar****+917303193848**

Quotation created on - Jul 3, 2025 6:41 PM

**Thank You**