

Singapore + Malaysia Holiday Package

# FOR MINIMUM 2 PASSENGERS TRAVELLING TOGETHER

Sent by: Vikrant Azad



14th April 2025-17th April 2025

#### Dear Sir/Ma'am,

Greetings from Travanya.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

### **Travel Details**

Destination	Malaysia with Singapore
Duration	03 Nights/ 04 Days
No. of People	2 Adults
Date	14th April 2025-17th April 2025

# **Flights**

## **Hotel Details**

#### **Option 1**

Only Land Package cost: - @INR 73303/- Per Family

Destination	Hotel	Rooming	No. of Nights	Meal Plan	Remarks
Kuala Lumpur	Ramada Encore By Wyndham Chinatown 3*	1 Superior Windowless	02	Breakfast	Non- Refundable
Singapore	Ibis Styles Singapore Albert Street 3*	1 Standard	01	Breakfast	Non- Refundable

### Option 2

Only Land Package cost: - @INR 78725/- Per Family

Destination	Hotel	Rooming	No. of Nights	Meal Plan	Remarks
Kuala Lumpur	Furama Bukit Bintang 4*	Superior Room	02	Breakfast	Non-Refundable
Singapore	Village Hotel Bugis 4*	Superior Room	01	Breakfast	Non-Refundable

# **Package Inclusions**

- 02 nights stay in Kuala Lumpur
- 01 night stay in Singapore
- · Daily Breakfast in Hotel
- KUL P2P Coach Arrival Transfer to KUL Hotel
- KL Half day City Tour Return Transfers KL Tower Observation Deck
- Kuala Lumpur Full day genting day tour Enroute Batu Cave, Genting Cable Car 2 way, Genting Skytropolis (Indoor)
- KUL P2P Kuala Lumpur Hotel to Coach Departure Transfer
- Coach ticket from Kuala Lumpur to Singapore
- Singapore Coach Departure Transfer
- Coach ticket from Singapore to Kuala Lumpur
- Singapore Coach Arrival Transfer
- Singapore Airport Departure Transfer
- TCS 5%
- GST 5%

## **Tentative Itinerary**

Itinerary will be provided at the time of booking

# **Exclusions**

- Expenses of personal nature, such as: Laundry, telephone calls, mini-bar bills, etc.
- Any other tours apart from those listed under inclusions
- Convention/conference/peak season surcharge, if any.

#### Tourism /heritage tax, client need to pay at the hotel counter during check-in time

- Tourism @MYR10 per room/night for all Malaysia hotel
- Domestic / International Flights
- Any Item not mentioned in the inclusions column
- Travel Insurance

Note: The flight fare and land package cost is separate and is subject to availability

### **Payment Policy**

60+ Days from DOT - Non-refundable component + 25% of land package
45 to 60 Days from DOT - Non-refundable component + 50% of land package
30 to 45 Days from DOT - Non-refundable component + 80% of land package
30 days from DOT - 100% of Package Cost

**Note:** Full payment of Flight ticket is required before issuance

#### **Bank Details**

Bank Name	HDFC Bank LTD
Account No	59210000002222
Name	SHIPRA TRAVELS PVT LTD
IFSC CODE	HDFC0001321
Branch	SWASTIK VIHAR, Panchkula
Payment Link	https://www.travanya.com/make-payment/

Note: Full payment of Flight ticket is required before issuance

# **Cancellation Policy**

30+ Days from DOT - Non-refundable Component
30 to 15 Days from DOT - Non-refundable component + 50% of land package
15 to 7 Days from DOT - Non-refundable component + 75% of land package
15 days from DOT - 100% of Package Cost

**Note:** Full payment of Flight ticket is required before issuance

#### **Terms & Conditions**

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



# Seamless Solutions for Your **Unforgettable Holiday Experience!**

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