

Dear Sir/Ma'am,

Greetings from Travanya Holidays Venture of Shipra Travels.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

Travel Details: -

| | |
|----------------------|----------------------------|
| Destination | Dubai |
| Duration | 04 Nights / 05 Days |
| No. of People | 02 Adult +01 child |
| Date | 21 Mar 2025 to 25 Mar 2025 |

Option 01 Hotel Details: -

Total cost of land Package for Family: - @INR 1,26,000/-

| Destination | Hotel | Rooming | No. of Nights | Meal Plan |
|-------------|-------------------------|----------|---------------|-----------|
| Dubai | Novotel Hotel Bur Dubai | Superior | 04 | Breakfast |

Option 02 Hotel Details: -

Total cost of land Package for Family: - @INR 1,25,000/-

| Destination | Hotel | Rooming | No. of Nights | Meal Plan |
|-------------|-------------------|----------------------|---------------|-----------|
| Dubai | Royal Ascot Hotel | Superior deluxe Room | 04 | Breakfast |

Option 03 Hotel Details: -

Total cost of land Package for Family: - @INR 1,34,600/-

| Destination | Hotel | Rooming | No. of Nights | Meal Plan |
|-------------|---------------------------------|----------|---------------|-----------|
| Dubai | The Canvas Hotel MGallery Dubai | Superior | 04 | Breakfast |

Package Inclusions

- **04 nights'** accommodation with above mentioned hotels
- **Breakfast included**
- **Airport transfer on PVT basis**
- Desert Safari with BBQ Dinner
- Dhow Cruise Marina with Dinner
- Half Day Dubai city tour
- Burj Khalifa ticket with transfer 124th Floor Non- Prime Time (Subject to Availability) + Dubai Mall+Fountain show
- All tour and transfer on SIC basis
- 30 Days Visa + Insurance
- 05% TCS

Exclusions: -

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)
- Flight

Note: The flight fare and land package cost are separate and is subject to availability

Payment Policy

| | | |
|-------------------------|---|--|
| 60+ Days from DOT | - | Non-refundable component + 25% of land package |
| 45 to 60 Days from DOT- | | Non-refundable component + 50% of land package |
| 30 to 45 Days from DOT- | | Non-refundable component + 80% of land package |
| 30 days from DOT | - | 100% of Package Cost |

Note: Full payment of Flight ticket is required before issuance

Payment Link

<https://www.travanya.com/make-payment/>

Bank Details

| | |
|------------|--------------------------|
| Bank Name | HDFC Bank LTD |
| Account No | 59210000002222 |
| Name | SHIPRA TRAVELS PVT LTD |
| IFSC CODE | HDFC0001321 |
| Branch | SWASTIK VIHAR, Panchkula |

Cancellation Policy

| | | |
|--------------------------|---|--|
| 30+ Days from DOT | - | Non-refundable Component |
| 30 to 15 Days from DOT - | | Non-refundable component + 50% of land package |
| 15 to 7 Days from DOT - | | Non-refundable component + 75% of land package |
| 15 days from DOT | - | 100% of Package Cost |

Note: Travel Insurance is non-refundable after issuance

For Any Queries Reach us @ +91-800-023-5865

Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs. and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



Seamless Solutions for Your
Unforgettable Holiday Experience!