



CRUISE TICKET

Reservation ID: 10937241  
Status: Confirmed

| GUEST NAME |                  | CABIN/CATEGORY |
|------------|------------------|----------------|
| 1          | GUGLANI RAVI     | 11571/ISS      |
| 2          | GUGLANI SAMAIRA  | 11571/ISS      |
| 3          | KOCHHAR NIHARIKA | 11571/ISS      |

Agency ID: INDCCSP      Currency: USD      2N SIN-MKZ-SIN

| Ship          | Departure          | Arrival            | # Nights | Check-IN Time     |
|---------------|--------------------|--------------------|----------|-------------------|
| Genting Dream | 13/04/25 Singapore | 15/04/25 Singapore | 2        | 4:00 PM - 4:40 PM |

Pre-assigned cabin accommodations are not guaranteed and are subject to reassignment. We appreciate your understanding and co-operation.

Mandatory ONLINE CHECK-IN:

Upon receiving your Booking Reservation, please proceed with the **MANDATORY** online Check-In at <https://webcheckin.rwcruises.com> that is now open for you to input your details correctly.

NOTE: Online Check-In closes 48 hours before departure

| CRUISE DETAILS        |                                |
|-----------------------|--------------------------------|
| CRUISE ID             | GD02250413                     |
| SHIP / VOYAGE         | Genting Dream / 2N SIN-MKZ-SIN |
| CRUISE DURATION       | 2                              |
| DEPARTURE DATE / TIME | Apr 13, 2025, 07:00 PM         |
| ARRIVAL DATE / TIME   | Apr 15, 2025, 07:00 AM         |
| LAST BOARDING TIME    | 6:00 PM                        |
| PORT OF EMBARKATION   | Singapore                      |

**YOUR HOLIDAY ITINERARY:**

*The cruise itinerary shown is correct at time of publishing and is subject to change.*

|            |     |           |          |          |                      |
|------------|-----|-----------|----------|----------|----------------------|
| GD02250413 | Sun | 13 Apr 25 |          | 07:00 PM | Singapore, Singapore |
|            | Mon | 14 Apr 25 | 08:00 AM | 08:00 PM | Melaka, Malaysia     |
|            | Tue | 15 Apr 25 | 07:00 AM |          | Singapore, Singapore |

Note:- All timings printed are as per ship time. Local port time may vary, so guests are recommended to follow ship time only.

Cabin Categories : ISS :- Interior Stateroom,ISA :- Interior stateroom(Accessible),OSS :- Oceanview Stateroom , OSA :- Oceanview Stateroom (Accessible), BSS:- Balcony Stateroom,BSA:- Balcony Stateroom (Accessible),BDS :- Balcony Deluxe Stateroom, DPS:- Palace Suite, DDS:- Palace Deluxe Suite, DDP:- Palace Deluxe Premium, DPP:- Palace Penthouse, DPV:- Palace Villa

## Ticket - Terms of Service

### **Important Information**

For purposes of this document, the term "Carrier" shall mean RW Cruises Pte Ltd, its direct and indirect holding companies, subsidiaries, affiliates, designees, assigns or successors, the named Vessel, any substituted vessel, and it's or their owners, operators, employees, agents, charterers, tenders, launches and related facilities ("Resorts World Cruises").

Cruise bookings are available to both Singapore residents and international travellers. International travellers entering Singapore will have to fulfil the mandatory Border & Health Control Measures (where applicable) implemented by the Immigration & Checkpoints Authority (ICA) (please refer to <https://safetravel.ica.gov.sg/>) to be eligible to board the cruise. Prior to cruise travel, it is also highly recommended that the Guests check the Singapore Ministry of Health's website at <https://www.moh.gov.sg/covid-19> as well as the national health authorities of any countries in the itinerary, for the latest travel advisory and information.

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### **Checklist before Arrival at Terminal:**

- All passports must have at least 6 months validity from the returning date of the cruise.
- Bring a printed or an electronic copy of your cruise ticket.

All bookings and reservations of cruises with Resorts World Cruises are subject to this document, the Terms and Conditions, the Passage Contract, the Terms of Usage, the Privacy Policy and Bill of Rights, all of which are accessible via [www.rwcruises.com](http://www.rwcruises.com). By making a booking or reservation, the Passenger agrees that this document, the Terms and Conditions, the Passage Contract, the Terms of Usage, the Privacy Policy and Bill of Rights constitute a legal contract binding the Passenger.

### **Change in itinerary**

Carrier may, for any reason whatsoever, change the scheduled port of embarkation, omit or change any scheduled call at any intermediate port or omit or change the scheduled port of disembarkation or change the scheduled times of departure or arrival or scheduled duration of the passage, whether before or after the sailing of the Vessel, without previous notice to the Guest and the Guest shall have no right to any refund or any right of action against the Carrier and the Carrier shall have no obligation or liability whatsoever and whether for delay or otherwise in respect thereof to the Guest.

## **Pool Safety Information**

All persons using the swimming pool do so at their own risk. Poor or non-swimmers must be supervised by a capable swimmer. Children aged 12 years or younger must be supervised by an adult at all times.

Complimentary children swim vests are available at towel stations on the Pool Deck in two different sizes. Please always follow the safety instructions displayed near the pool. Carrier shall not be liable for any loss or injury.

## **Brief Summary of Important Clauses in Passage Contract**

This document, the Terms and Conditions, Passage Contract, Terms of Usage, Privacy Policy and Bill of Rights are legally binding contract between the Carrier and the Guest. By proceeding with the reservation, the Guests have deemed to have read, understood and agree to this document, Carrier's Terms and Conditions, Passage Contract, Terms of Usage, Privacy Policy and Bill of Rights. The attention of Guest is especially directed to the Athens Convention (Convention Relating to the Carriage of Passengers and their Luggage by Sea (1974)) as amended by the Protocol on 19 November 1976 ("the Athens Convention") which has been incorporated in the Passage Contract and Clauses 2 and 5e of the Passage Contract which contains important limitations on the rights of Guest to assert claims against the Carrier, Owner, Operator, the Vessel, their agents and employees and others.

The following is a summary of certain important clauses in the Passage Contract and is not exhaustive.

1. Any claim for injury or loss of life of the Guest shall be notified to the Carrier in writing with full particulars within thirty (30) days from the date when the loss of life or injury giving rise to the claim occurred.
2. Carrier may without prior notice, at any time prior to departure cancel or materially alter the Cruise in circumstances which do not amount to Force Majeure Events as described in the Clause 10 including, but not limited to, unavailability of the Vessel, whether through charter out or owing to over booking of cabins, or otherwise. In this case Carrier will inform Guest as soon as is reasonably practical and offer Guest an alternative Cruise and/or if appropriate, reasonable compensation. Guest may elect either to accept any such alternative or to cancel and receive a refund of all sums paid to Carrier. Guest recognizes and agrees that it will not normally be possible for the Carrier to offer an appropriate substitute Cruise which is available at about the same time as and/or with a similar itinerary to that originally booked, but the Carrier will do its best to provide a suitable alternative cruise of similar duration and value. If Guest elects to cancel the Passage Contract, a written cancellation notice must be sent to the Carrier within 14 days of being advised of the itinerary change. No further compensation shall be payable.
3. Carrier may alter the Fare specified at the time of reservation and impose, without prior notice, a surcharge upon the Fare of an amount to be assessed by Carrier which the Guest shall pay prior to

embarkation, in order to take into account changes in the cost of providing the Cruise caused by variations in certain transport costs, including fuel costs, dues, taxes, fees or adverse movement in currency exchange rates.

4. All Cruises are subject to availability at the time of booking. No Passage Contract shall exist until the deposit (or, where appropriate, the full price) has been paid, whether or not a booking confirmation has been issued, and all money paid to a travel agent shall be held on the Carrier's behalf until such time as it is paid to the Carrier. Failure to pay the sum by the due date shall entitle the Carrier to cancel the booking and impose a cancellation charge under the Clause hereunder.
5. Where the Athens Convention applies, the carrier's liability for the death of or personal injury to a Guest shall not exceed 46,666 Special Drawing Rights ("SDR") and carrier's liability for cabin luggage shall not exceed 833 SDR. In case if the Athens Convention does not apply, the carrier's liability in the case of death of or personal injury to a Guest shall not exceed the sum of US\$70,000 per Guest including (without limitation) medical costs, disability compensation whatsoever, and in the case of loss of or damage to property, the sum of US\$300/- per Guest, or US\$5/- per kilogram of the item lost or damaged or US\$75/- per bag or piece of luggage, whichever is lowest.
6. Carrier recommends that the Guest obtain the Guest's own insurance protection against loss or damage to luggage and personal effects, trip cancellation and emergency evacuations, accidental death or injury, illness and medical expenses sustained or incurred in connection with the Cruise.
7. This Passage Contract shall be interpreted, construed, and governed by the laws of Singapore and the Guest irrevocably submits to the exclusive jurisdiction of the Singapore Courts in relation to all claims by the Guest against the Carrier, whether under this Passage Contract or otherwise.
8. Upon embarkation and throughout the Cruise, Guest shall have received all medical inoculations necessary for the Cruise and shall have available for production all proper and necessary travel documents such as passports, visas, proof of citizenship, re-entry permits, medical certificates showing all necessary vaccinations, and all other documents necessary for the scheduled ports of call and disembarkation. Notwithstanding any advice or information provided by or on behalf of Carrier from time to time, it is Guest's sole responsibility to establish and comply with all entry requirements and ensure his legal eligibility to travel. The Guest is advised to check with his travel agent or the appropriate government authority to determine the necessary documents and travel eligibility requirements. Guest shall be responsible for and keep Carrier and all third parties indemnified in respect of any liability loss damage or expense arising out of any failure to comply with such requirement. At any port or place Carrier or Master may refuse to embark or may disembark any Guest who, in the opinion of the Master or other authorized ship's officer, might be excluded from landing at destination by Immigration or other Governmental Authorities or who may be suffering from contagious or infectious disease. In such cases, Guest shall not be entitled to any refund of Fare or compensation of any kind. Under no circumstances shall Carrier be liable for any cost, damage or expense whatsoever incurred by any Guest as a result of such cancellation or denial of boarding.

9. Guest who is pregnant shall disclose her pregnancy and the stage thereof to the Carrier at the time of reservation of passage. Guest who is in or over twenty-four (24) weeks of her pregnancy shall be prohibited from traveling onboard. All expectant Guests agree to provide the Carrier, on demand, prior to embarkation, with a physician's statement verifying that her gestational status is in accordance with these terms and conditions and certifying her fitness to travel even if she will be less than twenty-four(24) completed weeks pregnant upon disembarkation. Failure to do so may result in the cancellation of the Guest's reservation without refund, compensation, or payment except as set forth in the Carrier's cancellation policy described in Clause 9, based on the timing of such cancellation.
10. Children aged 6 months or less at the commencement of the Cruise will be refused permission to board the Vessel and Carrier shall have no liability whatsoever for any consequences of such refusal. Certain Cruises also have prohibitions on children aged 12 months or less. Guest should check with Carrier before booking.
11. Guest acknowledges that medical care on a cruise ship may be limited or delayed, and the ship may travel to destinations where medical care is limited or unavailable, and that the Vessel may or may not carry a ship's physician or other medical personnel at the election of Carrier. Therefore, every Guest warrants that the Guest and any person in Guest's care/responsibly shall be physically fit to take the Cruise at the time of embarkation and give a warranty that this is the case. Carrier reserves the right to require any Guest to produce medical evidence of fitness to travel on the Cruise. Guest must be self-sufficient and/or should travel with a companion to provide any assistance needed during the Cruise. Carrier reserves the right to require that any Guest who is not self-sufficient to travel with a companion who shall take responsibility for any assistance needed during the voyage and in case of emergency.
12. Guest with any physical or mental disability, mobility problem, other medical condition or handicap which may require special care, treatment or assistance of any kind during the voyage (including persons confined to wheelchairs) must report to Carrier in writing when a reservation is made. If any such disability, mobility problem or condition arises after the reservation has been made then notice must be given to Carrier as soon as possible. Carrier may require a medical certificate or other documentation, information or waiver relating to such disability, mobility problem condition as it considers necessary.

Carrier reserves the right to refuse or revoke passage to, or cancel the reservation of, any Guest who fails to notify Carrier of any physical disability, mobility problem or other condition which may require special assistance or accommodation, or who is, in the sole judgment of Carrier, as a result of such condition unfit to travel, or who may require care, treatment or attention beyond that which Carrier can provide or if Carrier is not satisfied that the safety, comfort and well-being of the Guest and/or any other Guests can be guaranteed. In the event of denial of boarding of the Vessel, Carrier may at its absolute discretion refund all or part of the Fare, but otherwise no refund or compensation will be made by Carrier. Carrier shall have no liability in respect of any refusal to allow boarding in accordance with the provisions of this Clause.

13. Guests are prohibited from bringing any alcoholic drink, intoxicating liquor or beverage on board the Vessel. All alcohol, wine/champagne and excessive non-alcoholic beverages will be confiscated and discarded without compensation. Alcoholic beverages purchased in the Vessel's gift shops or at a port of call will be retained by Carrier for the duration of the Cruise and returned to Guest upon arrival at the port of disembarkation. Guest shall have no claim for any loss or inconvenience incurred as a result thereof. Carrier reserves the right to refuse to serve alcohol to any passenger. Guests acknowledge that the minimum age permitted for the purchase, possession or consumption of alcoholic beverages aboard the Vessel is eighteen (18). Guest agrees to supervise all Minor under their charge to ensure that they do not violate this or any other shipboard regulations. Guest who attempts to purchase alcohol by using false identification will be deemed in violation of this policy. Guest agrees that the carrier has the right to disembark any Guest who violates this policy as well as any Accompanying Adult travelling with the Minor who violates this policy or any other shipboard regulation.
14. All heating devices such as iron, cooking plate, water heater, etc. are strictly prohibited onboard the Vessel.
15. Drones are not allowed to be brought or used onboard.
16. To ensure the safe disposal of sharp items such as needles, syringes, lancets or other sharp objects onboard, please ask the cabin steward to provide a container for medical sharps. You can keep the container in your cabin for the duration of the cruise. Do not throw sharp objects in the garbage bins or flush them down the toilet. The container must be kept out of reach of children.
17. Guest shall keep his access card safely during the cruise, as the card will be required upon embarking and disembarking at ports and shall be presented in order to collect passport on arrival at the final destination.
18. Guest can refer to the terminal address below based on your departure port:

Singapore

Marina Bay Cruise Centre Singapore 61 Marina Coastal Dr, Singapore 018947

Port Klang, Malaysia

Port Klang Cruise Centre Persiaran Pelabuhan Barat, Bandar Armada Putra, Pulau Indah, P.O. Box 278, 42009 Port Klang, Selangor Darul Ehsan.

Melaka, Malaysia

ICQS Terminal. Jalan Taman Kota Laksamana 1, Taman Kota Laksamana, 75200 Melaka.

19. Carrier will impose Guests the following gratuity charges **Per Person Per Night:-**  
For sailings until 11 April 2025, the following gratuity charges will apply per person, per night:-
- **Balcony & below categories:** SGD 27
  - **Palace Suites and Palace Penthouse:** SGD 34

- **Palace Villas:** SGD 50

For sailings departing on or after 13 April 2025, the following gratuity charges will apply per person, per night: -

- **Interior and Oceanview cabin categories:** SGD 27
- **Balcony Cabin category:** SGD 33
- **Palace & Above categories:** SGD 40

Gratuity charges will be waived for infants below 2 years old (not including 2 years old). Non-prepaid gratuity charges will be automatically added to the Guest's onboard account for payment settlement prior to disembarkation.

This document is drawn up in the English language. The document may be translated into any other language than English provided however that the English language text shall in any event prevail.