



Dear Sir/Ma'am,

Greetings from travanya...!!!!!!

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

Travel Details: -

Destination	Mumbai Goa cruise package
Duration	02 Nights / 03 Days
No. of People	02 adults + 02 child
Date	10 Mar 2025 – 12 Mar 2025

Only land package cost: - @INR 1,15,200/- for 02 adults + 02 children on quad occupancy

Destination	Hotel	Rooming	No. of Nights	Meal Plan
Mumbai	Cordelia cruise / Similar	Interior premier	02 nights	Breakfast, lunch & dinner

Tentative itinerary: -

Day 01: - Mumbai departure

Day 02: - At sea

Day 03: - Goa drop

Inclusions: -

- Accommodation
- Meals at Food Court & Starlight restaurant* (All meals)
- Swimming pool & fitness center access
- Access to all public areas and lounges*
- Entry to Casino

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- Cordelia Academy for kids
- Live music at lounges
- Most of the entertainment shows*
- Magic show (Complimentary for 4 & 5-night cruises)
- DJ party on the pool deck
- DJ set in the Dome at Midnight
- Gym access
- 2 x 500ml water bottle per person per day (For Standard)
- Service charges & levies
- Travel Insurance
- GST

Exclusions:

- Specialty restaurant dining such as (Chopsticks & International Grill)
- Alcohol & beverages
- Magical Evening Show with Tejas (Paid for 2- & 3-night cruises)
- Paid entertainment shows
- Shore excursions & exclusive onboard experiences
- Wi-Fi packages
- Gambling
- Spa & salon services
- Bridge tour
- Rock climbing wall adventure
- Gaming arcade
- Board games (deposit required)
- Activities not mentioned in the inclusions list

Note: The flight fare and land package cost are separate and is subject to availability

Payment Policy

60+ Days from DOT	-	Non-refundable component + 25% of land package
45 to 60 Days from DOT	-	Non-refundable component + 50% of land package
30 to 45 Days from DOT	-	Non-refundable component + 80% of land package
30 days from DOT	-	100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Payment Link

<https://www.travanya.com/make-payment/>

Cancellation Policy

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30+ Days from DOT	-	Non-refundable Component
30 to 15 Days from DOT	-	Non-refundable component + 50% of land package
15 to 7 Days from DOT	-	Non-refundable component + 75% of land package
15 days from DOT	-	100% of Package Cost

Note: Travel Insurance is non-refundable after issuance

Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



Seamless Solutions for Your
Unforgettable Holiday Experience!