




**INR 20,370/-Per Person Cost Without Flight fare x 4**

**FOR FAMILY TRAVELLING TOGETHER**

Sent by: Muskaan

 Inclusive of all Taxes

 04th May 2025-08th May 2025

Dear Sir/Ma'am,

Greetings from Travanya.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

Travel Details

Destination	Almaty
Duration	04 Nights & 05 days
No. of People	3 Adults + 1 Child
Date	04th May 2025-08th May 2025

Flights

Hotel Details

Option 1

Only Land Package cost: - @INR 20370/- Per Person

Destination	Hotel	Rooming	No. of Nights	Meal Plan	Remarks
NA	NA	NA	NA	NA	NA

Package Inclusions

- Medeu and Shymbulak tour with Cable car tickets
- Almaty City tour + KOK Tobe with cable car
- Gorky Park + Shopping tour
- All tours & transfers on private basis
- 5% TCS Included
- 5% GST Included

## Tentative Itinerary

Day 01 Arrival at Airport Transfer to Hotel

Day 02: Medeu and Shymbulak tour with Cable car tickets

Day 03: Almaty City tour + KOK Tobe with cable car

Day 04: Gorky Park + Shopping tour

Day 05: Departure From Almaty Hotel to Almaty Airport

## Exclusions

- Airfare
- Any expenses of personal nature i.e., Tips, Porterage etc.
- Anything not part of inclusions above
- **English Speaking Guide (@ Usd 75 per day)**
- Entrance fees Dolphinarium, Zoo, Aqua Park, Lake with boating
- Bed Tax(Payable directly at the hotel, Usd 3.8 per room/per night)
- .Early Morning/Late Night arrival or Departure supplement (If arrival is from 9.30 Pm till 7 AM)

Important: Proposal is valid for 5 Days from today.No Hotel availability is checked and same is subject to availability.Hotels operate on BAR rates and prices are dynamic in nature. Please note that Drivers in Kazakhstan do not speak English, so its highly recommended to book an English speaking guide at additional cost.

**Note:** The flight fare and land package cost is separate and is subject to availability

## Payment Policy

60+ Days from DOT -	Non-refundable component + 25% of land package
45 to 60 Days from DOT -	Non-refundable component + 50% of land package
30 to 45 Days from DOT -	Non-refundable component + 80% of land package
30 days from DOT -	100% of Package Cost

**Note:** Full payment of Flight ticket is required before issuance

## Bank Details

Bank Name	HDFC Bank LTD
Account No	59210000002222
Name	SHIPRA TRAVELS PVT LTD
IFSC CODE	HDFC0001321

Branch	SWASTIK VIHAR, Panchkula
Payment Link	<a href="https://www.travanya.com/make-payment/">https://www.travanya.com/make-payment/</a>

**Note:** Full payment of Flight ticket is required before issuance

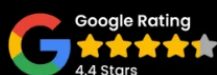
### Cancellation Policy

30+ Days from DOT -	Non-refundable Component
30 to 15 Days from DOT -	Non-refundable component + 50% of land package
15 to 7 Days from DOT -	Non-refundable component + 75% of land package
15 days from DOT -	100% of Package Cost

**Note:** Full payment of Flight ticket is required before issuance

### Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



Seamless Solutions for Your  
**Unforgettable Holiday Experience!**