




FOR FAMILY TRAVELLING TOGETHER

Sent by: Mansi Adhikari

 Inclusive of all Taxes

 15th December 2025-18th December 2025

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Dear Sir/Ma’am,

Greetings from Travanya.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.




Kindly check and confirm following details and revert on the same.

Travel Details

Destination	Malaysia
Duration	3Night & 4Days
No. of People	15 Adults
Date	15th December 2025-18th December 2025

Flights

INR 41

 Malaysia Airlines MH - 117	00:00 Mon, 15 Dec, 25 Thiruvananthapuram , Terminal 2	04 Hrs 20 Mins Non stop	06:50 Mon, 15 Dec, 25 Kuala Lumpur , Terminal 1	
 Malaysia Airlines MH - 116	21:30 Thu, 18 Dec, 25 Kuala Lumpur , Terminal 1	04 Hrs 00 Mins Non stop	23:00 Thu, 18 Dec, 25 Thiruvananthapuram Terminal 2	

Hotel Details

Option 1

Only Land Package cost: - @INR 20370/- Per Person

Destination	Hotel	Rooming	No. of Nights	Meal Plan	Remarks
kuala lumpur	Ibis Styles Fraser Business Park	Standard	3	breakfast	

Option 2

Only Land Package cost: - @INR 20842/- Per Person

Destination	Hotel	Rooming	No. of Nights	Meal Plan	Remarks
kuala lumpur	Ramada Encore By Wyndham Chinatown Kuala Lumpur	Deluxe	3	breakfast	

Package Inclusions

- Half Day City Tour With Kl Tower (od) ** PVT Basis w/Guide ** (Independence Square + King Palace (Istana Negara) + KL Tower (Visit stop 40 Mins) + National Monument + National Mosque (Pass by only) + Old Railway Station (pass by only) + Petronas Twin-Towers (Photo stop 20 Mins) + Ticket is including Observation Deck (OD) only at KL Tower)
- Genting Fd Tour Enroute Batu Caves + Two Way Cc + Indoor Theme Park One Day Pass ** PVT Basis w/Guide ** (40 Mins Batu Caves stop + INFO - Skyworld Outdoor Theme Park closed on Tuesday. Tickets to be purchased by own.)

Transfers:

- (1) Arrival w/Guide / (1) Departure w/Guide Transfers (Private basis)
- (4) Tour Transfers - Genting Fd Tour Enroute Batu Caves + Two Way Cc + Indoor Theme Park One Day Pass, Half Day City Tour With Kl Tower (od) (Private basis)

Tentative Itinerary

DAY 1 - Arrival at kuala lumpur and leisure by own

DAY 2 - Half Day City Tour With Kl Tower

DAY 3 - Genting Fd Tour Enroute Batu Caves , Two Way Cable car ,Indoor Theme Park One Day Pass

DAY 4 - Departure

Exclusions

- Early check in not included
- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head “Inclusions”.
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)
- Hotel City Taxes
- Early Check-in or Late Check-out (Standard Check In Time 03:00 Pm & Check Out Time 11:00 Am)

Note: The flight fare and land package cost is separate and is subject to availability

Payment Policy

60+ Days from DOT -	Non-refundable component + 25% of land package
45 to 60 Days from DOT -	Non-refundable component + 50% of land package
30 to 45 Days from DOT -	Non-refundable component + 80% of land package
30 days from DOT -	100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Bank Details

Bank Name	HDFC Bank LTD
Account No	59210000002222
Name	SHIPRA TRAVELS PVT LTD
IFSC CODE	HDFC0001321
Branch	SWASTIK VIHAR, Panchkula
Payment Link	https://www.travanya.com/make-payment/

Note: Full payment of Flight ticket is required before issuance

Cancellation Policy

30+ Days from DOT -	Non-refundable Component
30 to 15 Days from DOT -	Non-refundable component + 50% of land package
15 to 7 Days from DOT -	Non-refundable component + 75% of land package
15 days from DOT -	100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.

- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



Seamless Solutions for Your
Unforgettable Holiday Experience!