

Dear Sir/Ma'am,

Greetings from Travanya Holidays Venture of Shipra Travels.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

Travel Details: -

Destination	North East Package
Duration	04 Nights / 05 Days
No. of People	16 Adults
Date	28 th Nov 2024 to 02 nd Dec 2024

Hotel Details: -

Total Package Cost @INR 1,84,800/- for 16 adults

Destination	Hotel	Rooming	No. of Nights	Meal Plan
Darjeeling	Broadway Annexe Darjeeling By Goroomgo	Deluxe Quadruple Room	02 nights	No Meal
Gangtok	Summit Norling Resort & Spa	Family Room with Private Balcony, 2 King Bed,	02 nights	No Meal

Inclusions: -

- 02 nights stay at above mentioned hotel in Darjeeling
- 02 nights stay at above mentioned hotel in Gangtok
- Private Vehicle for Sightseeing
- All taxes included

Exclusions: -

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.

- Any kind of drinks (Alcohol, Aerated)
- Hotel City Taxes
- Early Check-in or Late Check-out

Note: The flight fare and land package cost is separate and is subject to availability

Payment Policy

60+ Days from DOT -	Non-refundable component + 25% of land package
45 to 60 Days from DOT -	Non-refundable component + 50% of land package
30 to 45 Days from DOT -	Non-refundable component + 80% of land package
30 days from DOT -	100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Payment Link <https://www.travanya.com/make-payment/>

Bank Details

Bank Name	HDFC Bank LTD
Account No	59210000002222
Name	SHIPRA TRAVELS PVT LTD
IFSC CODE	HDFC0001321
Branch	SWASTIK VIHAR, Panchkula

Cancellation Policy

30+ Days from DOT -	Non-refundable Component
30 to 15 Days from DOT -	Non-refundable component + 50% of land package
15 to 7 Days from DOT -	Non-refundable component + 75% of land package
15 days from DOT -	100% of Package Cost

Note: Travel Insurance is non-refundable after issuance

Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per
- Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



Seamless Solutions for Your
Unforgettable Holiday Experience!