

## ACCOMMODATION DETAILS

Crowne Plaza Abu Dhabi Yas Island By Ihg

Yas Island, Abu Dhabi, 41880, Ae Tel: 971-2-6563000

Booking Reference

203-2576806 / 1

Lead Guest Name: Mr. Vinod Kumar Vinod Kumar

Number of Guests: Adults: 04, Children: 02 (11, 7, yrs)

Check in Date: 04/06/2025 | Check out Date: 06/06/2025

No of Nights: 02 No of Rooms: 2

Room	Guest Name	Room Category & Meal Type
1	Mr. Vinod Kumar Vinod Kumar (2 Adults, 2 Children - 11yrs, 7yrs)	Standard Room, 1 King Bed, City View (1 King Bed) with Breakfast For 2
2	Mr. Vijay Kumar Sharma (2 Adults)	Standard Room, 1 King Bed, City View (1 King Bed) with Breakfast For 2

Emergency Contact No: Please Contact your booking Agent

Remarks:

Check-in :-

Check-in time starts at 3:00 PM

Check-in time ends at 10:00 PM

Minimum check-in age is 18

- Extra-person charges may apply and vary depending on property policy
- Government-issued photo identification and a credit card, debit card, or cash deposit may be required at check-in for incidental charges
- Special requests are subject to availability upon check-in and may incur additional charges; special requests cannot be guaranteed
- This property accepts credit cards; cash is not accepted
- Cashless transactions are available
- Safety features at this property include a carbon monoxide detector, a fire extinguisher, a smoke detector, a security system, and a first aid kit
- This property affirms that it follows the cleaning and disinfection practices of Clean Promise (IHG)
- Please note that cultural norms and guest policies may differ by country and by property; the policies listed are provided by the property

This property offers transfers from the airport (surcharges may apply). Guests must contact the property with arrival details before travel, using the contact information on the booking confirmation. Front desk staff will greet guests on arrival at the property. Guests booked in breakfast included rate plans receive breakfast for up to 2 adults who are sharing a guestroom. Breakfast fees apply for additional guests. All guests must show a valid passport. This is the only form of identification that is accepted at this property. Guests booked in dinner included rate plans receive dinner for up to 2 adults who are sharing a guestroom. Dinner fees apply for additional guests.

Check-out :-

Check-out time is 12:00 PM

### Optional extras :-

- Fee for buffet breakfast: approximately AED 60 for adults and AED 50 for children
- Airport shuttle fee: AED 115 per vehicle (one way)
- Pet fee: AED 70 per pet, per night plus AED 350 one-time cleaning fee
- Rollaway bed fee: AED 125.0 per night

The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.

### Policies :-

- Pool access available from 7:00 AM to 8:00 PM.
- Reservations are required for golf tee times and massage services. Reservations can be made by contacting the hotel prior to arrival, using the contact information on the booking confirmation.
- The property has connecting/adjoining rooms, which are subject to availability and can be requested by contacting the property using the number on the booking confirmation.
- Cashless payment methods are available for all transactions.
- Contactless check-in and contactless check-out are available.

### General Policies :-

Property does not require health documentation at check-in. Professional property host/manager. Property follows a brand or regulatory agency's sanitization guidelines Clean Promise (IHG). Contactless check-out is available. Cashless transactions are available. Contactless check-in is available.

### Pets :-

Service animals not allowed. Pets allowed.

### Dining :-

Enjoy Asian cuisine at Jing Asia, one of the hotel's 3 restaurants, or stay in and take advantage of the 24-hour room service. Snacks are also available at the coffee shop/cafe. Relax with a refreshing drink at the beach bar, the poolside bar, or one of 2 bars/lounges. Buffet breakfasts are available daily from 6:30 AM to 10:30 AM for a fee.

### Standard Room, 1 King Bed, City View : -

#### 1 King Bed

344-sq-foot soundproofed room with park and city views

#### Layout - Bedroom

#### Internet - Free WiFi

#### Entertainment - Plasma TV, digital channels, and iPod dock

#### Food & Drink - Refrigerator, minibar (fees may apply), 24-hour room service, and free bottled water

#### Sleep - Select Comfort bed, Egyptian cotton linens, a pillow menu, blackout drapes/curtains, and bed sheets

#### Bathroom - Private bathroom, deep soaking bathtub

#### Practical - Safe, iron/ironing board, and laptop workspace; rollaway/extra beds and free cribs/infant beds available on request

#### Comfort - Climate-controlled air conditioning and daily housekeeping

#### Accessibility - Low-height view port in door

#### Non-Smoking

Connecting/adjoining rooms can be requested, subject to availability

\* Smoking and bedding requests cannot be guaranteed. Please contact the property to confirm.

Extra bed for extra person / extra child is not guaranteed and it will be subject to hotel's policy and additional costs may apply.

Special Service Requests/Remarks:

All extras to be paid direct to Hotel/the Service Provider

#### Terms & Conditions

Vouchers are not transferable and valid only for the services mentioned therein. Any services not specifically confirmed and noted on vouchers will not be rendered. A valid identity proof may need to be produced along with the voucher. Any details mentioned under special remarks will be subject to request and is not confirmed. All extras to be paid directly to the hotels/the service providers. Hotels / Service providers may ask for a credit card authorization / cash deposit to cover any incidental or expenses of personal nature and must be provided with the same when required. Tampering of voucher / voucher details will result in the voucher being rejected by the service provider.

#### Passenger Comments/Complaints

Passanger need to contact there Travel Agent. It is imperative that any complaints be made known to the respective handling agents or its representatives without any delay so that appropriate action can be taken.

#### Cancellation/Refunds

For all cancellations please contact your Travel Agent.

#### Responsibility

It is understood that, we act as agent only for all services covered hereby. Further we shall not be responsible for any loss, injury or damage resulting from acts of God, dangers, fire, breakdown of machinery, damage resulting from acts of God, equipment or vehicles, acts of government authority, wars, civil disturbances, riots, thefts, pilferage, epidemics, quarantines or any delays or changes including any extra expenses which the passenger may incur as a result of any of the foregoing causes.

The customer, hereby declares that the total amount of foreign exchange purchased from or remitted through, all sources in India during the financial year is within the overall limit of USD 250, 000 / -(US Dollar Two hundred and Fifty Thousand only), as prescribed by the Reserve Bank of India for the purpose and certify that the source of funds for making the said remittance belongs to me

