





## Dear Sir/Ma'am,

Greetings from Travanya Holidays Venture of Shipra Travels.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

### **Travel Details: -**

| Destination        | Nainital Holiday Package                          |  |
|--------------------|---|--|
| Duration           | 02 nights 03 days                                 |  |
| No. of People      | 06 Adults   |  |
| Date               | 06 <sup>th</sup> august to 8 <sup>th</sup> august |  |
| Total Package Cost | @INR 74,500/- for 6 adults                        |  |

## **Hotel and Sightseeing Details: -**

| Destination | Hotel                    | Rooming            | No. of Nights | Meal Plan             |
|-------------|--------------------------|--------------------|---------------|-----------------------|
| Nainital    | Hotel Chevron Fairhavens | Super Deluxe Room, | 02 Nights     | Breakfast and Dinnner |

## Inclusion:

- 02 nights' accommodation at above mentioned hotel
- Daily Breakfast and Dinner
- Pick up and Drop service
- Local Sightseeing
- GST %

### **Exclusions: -**

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)

**Note:** The flight fare and land package cost is separate and is subject to availability

For Any Queries Reach us @ +91-800-023-5865







# **Payment Policy**

60+ Days from DOT - Non-refundable component + 25% of land package

45 to 60 Days from DOT - Non-refundable component + 50% of land package

30 to 45 Days from DOT- Non-refundable component + 80% of land package

30 days from DOT - 100% of Package Cost

**Note:** Full payment of Flight ticket is required before issuance

## **Payment Link**

https://www.travanya.com/make-payment/

### **Bank Details**

| Bank Name  | HDFC Bank LTD            |
|------------|--------------------------|
| Account No | 59210000002222           |
| Name       | SHIPRA TRAVELS PVT LTD   |
| IFSC CODE  | HDFC0001321              |
| Branch     | SWASTIK VIHAR, Panchkula |

## **Cancellation Policy**

30+ Days from DOT - Non-refundable Component

30 to 15 Days from DOT - Non-refundable component + 50% of land package

15 to 7 Days from DOT - Non-refundable component + 75% of land package

15 days from DOT - 100% of Package Cost

Note: Travel Insurance is non-refundable after issuance

## **Terms & Conditions**

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.

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- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.





Seamless Solutions for Your Unforgettable Holiday Experience!