



Hotel Confirmation Voucher

Guest Name: Nilesh Manohor Duri / Pankaj Kumar Sinha

Adult(s) : 04, CNB : 02

Novotel Singapore on Kitchener

181 Kitchener Rd, Singapore 208533
Singapore, Singapore, Singapore
Ph: +65 6428 3000

Check IN

Nov 01, 2024

Check OUT

Nov 05, 2024

Invoice No: PVT/TOU0165

Booking Reference No: 1893/TSP/TRAVAN

Hotel Booking Confirmation No: 603338715

Room(s): 2 superior * B'fast Incl, Night(s): 4

Expected Arrival Time: 00:00

Arrival Details:

Expected Departure Time: 00:00

Departure Details:

Inclusions:

Important Note:

Cancellation & Amendment Policy

This rate is non-refundable. If you choose to change or cancel this booking you will not be refunded any of the payment.

Hotel Policy

Know Before You Go Reservations are required for massage services and spa treatments. Reservations can be made by contacting the hotel prior to arrival, using the contact information on the booking confirmation. Only registered guests are allowed in the guestrooms. The property has connecting/adjoining rooms, which are subject to availability and can be requested by contacting the property using the number on the booking confirmation. Fees The following fees and deposits are charged by the property at time of service, check-in, or check-out. Breakfast fee: between INR 1275 and INR 1500 for adults, INR 1275 and INR 1500 for children (approximately) Airport shuttle fee: INR 2200 per person (one way) Rollaway bed fee: INR 1000.0 per night The above list may not be comprehensive. Fees and deposits may not include tax and are subject to change.

24-hour airport shuttle service is available. Fees may apply. Contact the property in advance to get details. Guest must present a valid photo id for check-in. To register at this property, guests who are Indian citizens must provide a valid photo identity card issued by the Government of India; guests who are foreign nationals must present a valid passport and visa. Taxes are subject to change based on Goods and Services Tax (GST) implementation. For more details, please contact the property using the information on the reservation confirmation received after booking.

By Tax, we mean Tax recovery charges and Service Fees. This is inclusive of Sales Tax and Property Fees (if applicable)

Choices between multiple bed types for the same room are requests only and may not be honored at the hotel if availability does not permit.

Any increase in the price due to taxes will be borne by you and payable at the hotel.

The primary age of the guest must be at least 18 years old to be able to check into this hotel

Your stay does not include additional personal expenses like telephone charges, meals that aren't part of your meal plan, any hotel services you use (like laundry and room service) or tips. The hotel will charge you directly for these when you're checking out.

It is mandatory for guests to present valid photo identification at the time of check-in. According to government regulations, a valid Photo ID has to be carried by every person above the age of 18 staying at the hotel.

Hotels may charge a mandatory meal surcharge on festive periods e.g. Christmas, New Year's Eve etc... All additional charges (including mandatory meal surcharges) need to be cleared directly at the hotel.

Please note that it takes minimum of 4 to 8 working hours to confirm a reservation at the hotel for same day check-ins.

Hotels may not allow local residents as guests to check-in. This is strictly subjected to the Hotel Policies and goibibo will not be responsible for such check-in denials.

For Invoice & tax breakup please contact the Hotel as per the details provided or collect the same from the hotel during checkout.

Hotels reserves the right of admission. Unmarried/unrelated couples may not be allowed to check-in. Similarly accommodation can be denied to guests posing as a 'couple' if suitable proof of identification is not presented at check-in. Goibibo will not be responsible for any check-in denied by the hotel due to the aforesaid reason. No refund would be applicable in case the hotel denies check-in under such circumstances.

Cancellation Procedures

Online cancellations: Cancellations can be made online. Please visit <http://www.goibibo.com/support/>. Step by step instructions available.

Only those cancellation requests which are made either online or on the phone to our customer support team shall be entertained. Goibibo shall not be liable to entertain any cancellation requests made directly to the hotel without intimating Goibibo.

If you do not show up at the hotel, you will still be charged the entire amount as per "No show" hotel policy.

Please note that the hotel cancellation policies change from time to time based on the date of booking, date of travel, promotional offers etc. The policy applied to your booking will be the one displayed at the time of booking and on your voucher only.

For bookings with discount, cancellation penalties will be charged on the display price over which a promo code or other discount may have been applied.

For bookings under any special offer cancellation and refund policies mentioned above will not be valid.

Modifications & Refunds

As you are aware - that goibibo is just a booking agent. We do not control, own, create or direct hotels and their rates and inventory updates on our website. In case hotel does not honor the booking our team will work hard and shall suggest you the best alternative for your stay, which shall be as per your discretion.

Goibibo reserves the right to cancel any booking made by any travel agent using promotional offers for business purpose without any prior notice. The promotional offers are strictly meant for bookings booked for personal travel only.

The detailed terms and conditions set out at Terms and Conditions are incorporated herein by reference and shall accordingly apply to the booking.

Applicable only for the Hotels booked to stay/travel within the territory of India.

Modification request GoTime shall start from acknowledgement of Customer's request by Goibibo and end with successful resolution as specified above.

Company's decision with regard to the calculation of GoTime and in case of delay, promotional GoCash, shall be final, binding and undisputable. GoTime Promise shall not be applicable in the following cases:

Non refundable bookings

Modification of booking on or after due check-in date

Modification of booking due to no-show

Booking made through Company's Business Partners. (HDFC Smart Buy, Kotak Mobile App, Citi Premier Miles, Apps Daily, Samsung Galaxy Platform)

Post-paid/Pay-at Hotel bookings

Package bookings i.e. Hotel plus Hotel / Bus

Promotional GoCash payable in case of delay in meeting GoTime Promise by Company per booking error acknowledged shall not exceed INR 5000.

Company reserves the right to discontinue GoTime Promise at any time without assigning any reasons whatsoever.

Company powers to add to the list of exceptions where GoCash compensations are exempt.

Should you wish to cancel or modify reservations made with Goibibo, this can be done by calling our office at 1-860-2-585858/1800-208-1060. Cancellations and modifications must be made with Goibibo and not with the hotel as the contract that has been entered into is between Goibibo and the customer. Cancellations/modifications sent directly to the hotel are not recognized by Goibibo and no money will be refunded.

For any modification, User shall pay applicable cancellation/modification charges.

All modifications are subject to availability and agreement of the Hotel. If the total of the modification is cheaper than the cost of the initial booking, then a refund of the difference in cost will be given.

Cancellations or modifications notified directly to the hotel or other accommodation will not be effective. Requests for cancellations and modifications must be made directly through Goibibo.

Once a booking is modified, it cannot be modified further or refunded.

Selective offers of Goibibo will not be valid on a cancellation or modification of booking.

Any e-coupon discount on the original booking shall be forfeited in the event of cancellation or modification

If a booking is changed or cancelled by the customer, the hotel will be notified (of the changes) and the original confirmation email that was generated will not be valid.

In addition to the aforesaid terms and conditions, the terms and conditions of the respective hotel shall also be applicable to the booking. In case of any inconsistency or conflict between the terms and conditions herein vis-a-vis the terms and conditions of the hotel in relation to the accommodation, the terms and conditions of the hotel shall supersede.