

Dear Sir/Ma'am,

Greetings from Travanya Holidays Venture of Shipra Travels.

Thank you for giving us the opportunity to let us plan your holidays. Over the years, we have given an extra effort to maintain the customer service and managed to get 99% of our repeat customer to again book their holiday from us. With this promise, we assure you to make your holiday an unparalleled experience. We hope you enjoy your Holiday as much as we enjoyed bringing it to you.

Kindly check and confirm following details and revert on the same.

Travel Details: -

Destination	Singapore package with cruise
Duration	06 Nights / 07 Days
No. of People	04 Adults
Date	18 Oct 2024 to 24 Oct 2024

Total package cost including cruise: - @INR 80,586/- per person

Sightseeing package cost: - @INR 36,211/- per person

Sightseeing's for 04 nights: -

- Night safari with Tram ride
- Universal Studio
- Garden by the bay & Sands Sky park observation deck
- Sentosa Regular (01-way cable car with Sentosa cable line + S.E.A. Aquarium + Wings of Time 7:40pm)
- Return airport transfers
- 05% TCS
- GST Included
- All tours & transfers on seat-in-coach basis.

Cruise itinerary: -

Pricing: - @INR 44,375/- per person

DAY	DESTINATION	ETA	ETD
Sun	Singapore	-	7pm
Mon	Port Klang (Kuala Lumpur)	8am	6pm
Tue	Singapore	7am	-

Gratuities (applicable to 2 yrs and above): 27 SGD per person per night Have to pay on cruise directly

Inclusions in cruise: -

- Cruise Accommodation
- Port Charges
- 04 Complimentary meals a day – at the following Restaurants
- Dream Dining Lower/ Deck 7 FWD (International Cuisine)
- Dream Dining Upper/ Deck 8 FWD (Chinese Cuisine)
- The Lido/ Deck 16 AFT -24 Hours Snacks (Finger Food) Counter (Indian Cuisine, Jain meals available)
- Usage of specified cruise facilities (As per Daily Programme List)
- Participation in our specified cruise activities (As per Daily Programme List)
- Usage of Rope Course, Zip Lining, Rock Climbing, Swimming Pool, Jacuzzi, Gymnasium, Water Slides, Mini Golf, Basketball

Exclusions in cruise

- Gratuities (applicable to 2 yrs and above): \$27 per person per night for Interior to Balcony; \$34 per person per night for Palace Suite onwards
- Airfare, cruise terminal transfer and visa fees
- Any meal or snack you have at other restaurant other than specified above will be chargeable
- Beverage Orders
- Massage Centre, Beauty Salon
- Late night adult show
- Game Rental / Conference Facilities
- Shore Excursions
- Glow Bowl
- Exercise Classes and Personal Trainer
- Casino and Gambling Activities
- Dining Entertainment
- Transfers and airfares (unless pre-purchased with air/sea packages)
- Hotel Stays pre-/post-cruise (unless pre-purchased)
- Duty-free shopping
- Photography
- Internet Access
- Baby Sitting Services
- Specialty Onboard Seminars

- Art purchases
- Gift shop purchases
- Video Arcade
- Phone calls off the ship
- Wi/Fi & Satellite connection for tablets, phones/mobile devices
- Laundry Services
- Use of the Medical Centre
- Any additional credit card and fuel surcharges; and taxes on the provision of additional services, including services that are not provided by Resort World Cruises.

Exclusions: -

- Any Kind of Personal Expenses or Optional Tours / Extra Meals Ordered
- Services of local tour guide.
- Anything not specifically mentioned under the head "Inclusions".
- Tips, Insurance, Laundry, Phone Calls.
- Any kind of drinks (Alcohol, Aerated)

Note: The flight fare and land package cost are separate and is subject to availability

Payment Policy

60+ Days from DOT	-	Non-refundable component + 25% of land package
45 to 60 Days from DOT	-	Non-refundable component + 50% of land package
30 to 45 Days from DOT	-	Non-refundable component + 80% of land package
30 days from DOT	-	100% of Package Cost

Note: Full payment of Flight ticket is required before issuance

Payment Link

<https://www.travanya.com/make-payment/>

Bank Details

Bank Name	HDFC Bank LTD
Account No	59210000002222
Name	SHIPRA TRAVELS PVT LTD
IFSC CODE	HDFC0001321
Branch	SWASTIK VIHAR, Panchkula

Cancellation Policy

30+ Days from DOT	-	Non-refundable Component
30 to 15 Days from DOT	-	Non-refundable component + 50% of land package
15 to 7 Days from DOT	-	Non-refundable component + 75% of land package
15 days from DOT	-	100% of Package Cost

Note: Travel Insurance is non-refundable after issuance

Terms & Conditions

- Passport of all the passengers is required at the time of booking.
- Passport should be valid at-least 6 months from your return date.
- PAN card is mandatory for International Travel.
- No Bookings are made at the time of Quotation.
- Token amount is always non-refundable.
- Hotels and Services as mentioned above are subject to confirmation.
- Any Additional Tax of the respective Country, city, sightseeing is to be paid by customer directly.
- Standard Check in Time is 1400 hrs and Check out is 1200 hrs.
- Early Check-in & late check out is chargeable. Complimentary early check-in and late checkout is subject to availability.
- Any Change in VISA fees, Policies and Govt. taxes will be levied before departure date.
- Addition of Any services on ground directly by the customer will not be responsibility of Travanya.
- Any Tip for any service is to be paid directly by customer that cannot be a part of package
- We should not be held responsible for acceptance and rejection of VISA. Its sound decision concerned Embassy
- Any sudden rise in Airfare, Hotel rates & other ground service charges should be borne by customer.
- GST & TCS of 5% each is required if payment is in INR currency and for other currency ROE is calculated as per Date of payment.
- Travanya should not be held responsible for any cancellation and changes due to any natural Calamity.



Seamless Solutions for Your
Unforgettable Holiday Experience!